

Postal Remittances and Savings Personal Information Collection Statement

- I.** Dear customer, due to the fact that gathering personal information involves risking your privacy, Chunghwa Post is bound by Article 8, Paragraph 1 of the Personal Data Protection Act (PDPA) to inform you of the following: (1) Name of the non-government institution that will be collecting your information; (2) Purposes for collecting information; (3) Types of personal information collected; (4) The time, place, subject, and method of which personal information is used; (5) Information owner's rights vested under Article 3 of PDPA; and (6) Impacts to information owner's interests when opting not to provide personal information.
- II.** For detailed descriptions on the purpose of information gathering, the types of information gathered, and the time, place, subject and method of which personal information is used by Chunghwa Post, please refer to the Attachment.

(I) Purpose of Collecting Personal Information

| Purposes | | |
|------------------------|--|---|
| Service category | Service specific purpose and code | Common purpose and code |
| Deposits and transfers | 022 Foreign currencies | 040 Marketing |
| | 036 Deposits and remittance | 059 Information gathering, processing and uses required by law on financial service providers for supervisory purpose |
| | 067 Credit card, cash card, debit card and electronic ticketing (Chunghwa Post currently only offers Postal ATM Card, VISA Debit Card and VISA Digital Ticketing and Debit Card services) | 060 Resolution of financial disputes |
| | 082 Combined management of loan and deposit accounts | 061 Financial supervision, governance and inspection |
| | 112 Check clearance | 063 Information gathering, processing and uses required by law on non-government institutions |
| | 131 Postal services and postal savings and insurance services | 069 Management of contracts, contract-like arrangements or legal relations |
| | 177 Other financial management | 090 Consumer/Customer management and service |
| | 181 Other registered services or services specified in the Memorandum of Association (e.g., savings and foreign exchange agency business) | 091 Consumer protection |
| | | 098 Commercial and technical information |
| | | 104 Account management and debt transactions |
| | 136 Information/Communication and database management | |
| | 137 Information/Communication security and management | |
| | 157 Survey, statistics and analysis | |
| | 182 Other consultancy services | |

(II) Category of Personal Data Collected

Name, nationality, ID card number, gender, date of birth, place of birth, registered household, residence,

contact method, and any details prompted in application forms or agreements belonging to the customer, the customer's legal representative (or legal guardian or assistant), contractor, and/or the companion when the customer opened the account. The above information may be gathered from the customer or based on the customer's business dealings, account activities and services rendered, or from third parties (e.g.: Joint Credit Information Center).

(III) The time period, territory, recipients, and methods of which the personal data is used:

1. Time period:

- (1) For the entire duration needed to serve the underlying purposes.**
- (2) For the entire duration required by laws (e.g., the Postal Remittances and Savings Act, The Banking Act of the Republic of China, Money Laundering Control Act, and Business Entity Accounting Act), specified in contracts, or as deemed necessary to perform service activities (whichever is longer).**

2. Place: Any place, local or foreign, where any of the subjects below are located.

3. Target:

- (1) Chunghwa Post (including outsourcees that Chunghwa Post has commissioned to perform services).**
- (2) Institutions that are permitted by laws and regulations to make use of such information.**
- (3) Other institutions that perform relevant services (e.g., correspondence banks, Joint Credit Information Center, National Credit Card Center, Taiwan Clearing House, Financial Information Service Co., Ltd., credit guarantors, credit card organizations, acquirers and merchants, Taiwan Mobile Payment Co., Ltd., etc.)**
- (4) The financial supervisory authority and any authorized institutions which have rights according to the laws and regulations.**
- (5) Any party you have agreed to (e.g., Chunghwa Post's business partners, etc.).**

4. Method: Information is to be used in both automated and non-automated means that comply with PDPA.

III. Pursuant to Article 3 of PDPA, you may exercise the following rights over your own information held by Chunghwa Post:

- (I) Except for the circumstances described in Article 10 of PDPA, the right to inquire for, review, or obtain duplicate copies of information held by Chunghwa Post. However, Chunghwa Post is permitted under Article 14 of PDPA to collect a small fee to cover its costs.**
- (II) The right to supplement or rectify personal information held by Chunghwa Post. However, Article 19 of the Implementation Rules of the Personal Data Protection Act requires you to state reasons and facts.**
- (III) The right to stop Chunghwa Post from collecting personal information according to Article 11, Paragraph 4 of PDPA in the event that Chunghwa Post is found to have violated PDPA while collecting, processing or using your personal information.**
- (IV) The right to stop Chunghwa Post from processing or using personal information according to Article 11, Paragraph 2 of PDPA, should you have doubts toward the correctness of information held by Chunghwa Post. This excludes situations where you have consented in writing or situations where Chunghwa Post is required to continue its use of the information as part of its business activities,**

provided that the area of dispute has been remarked clearly.

- (V) The right to stop Chunghwa Post from processing or making use of personal information and to have personal information deleted from Chunghwa Post's database according to Article 11, Paragraph 3 of PDPA, when the purpose for which information was collected no longer exists or when the duration expires. This excludes situations where you have consented in writing or situations where Chunghwa Post is required to continue its use of the information as part of its business activities.
- IV. If you wish to exercise the abovementioned rights vested in Article 3 of PDPA or inquire about ways you may exercise these rights, please call Chunghwa Post's customer service personnel at 0800-700-365 or visit Chunghwa Post's website: <https://www.post.gov.tw>. When Chunghwa Post uses your personal information for marketing, you may notify Chunghwa Post's customer service or contact officer to refuse the marketing.
- V. You are free to choose whether to provide personal information and the types of information to provide to Chunghwa Post. However, if you refuse to provide information that is necessary for due diligence or operational purposes, Chunghwa Post may not be able to offer optimized services or deliver relevant services at all. Thank you for your understanding.