

iPost/ePost Savings, Remittances, and Life Insurance Service Application Form

The applicant is applying for online services of Chunghwa Post. Apart from having thoroughly read the "iPost/ePost Savings, Remittances, and Life Insurance Service Contract" and retained a copy of it, the applicant also agrees that matters not covered in the contract to be processed according to relevant regulations, relevant post office operation regulations, and general financial institution practices.

Applicant's Account Name											Applicant's Authorized Seal		
Application Account (one account per application form; please select the account type):													
<input type="checkbox"/> Passbook Savings (14 digits) <input type="checkbox"/> Giro Account(8 digits) <input type="checkbox"/> Bond Account(14 digits)													
National Identification Number (ID Number)												Occupation	
Residence Address													
Mailing Address													
E-mail and Mobile Phone are Required when Applying for Non-Designated Transfer or Device-Specific Password.		E-mail :											
		Phone 1 :				Phone 2 :				Mobile Phone :			
Name of Legal Person in Charge						ID Number							
Statutory Representative's /Group Account Trustee						ID Number							

9029 **ID Verification Record**
 Non-verification (or unable to verify)
 Scanned Required Documents
 Applicant's Signature after Confirming _____

Code	<input type="checkbox"/> 1. Apply for iPost Account (Same as ePost Login Account for) <input checked="" type="radio"/> Statement Type : <input type="checkbox"/> Email <input type="checkbox"/> Paper											
Apply for Non-Designated Transfer and Bill/Tax Payment Functions on iPost/ePost:												
0349	<input type="checkbox"/> 2. Apply for ePost APP Certificate (iPost Account Required) <input checked="" type="radio"/> ePost Non-Designated Transfer: <input type="checkbox"/> Apply <input type="checkbox"/> Do not apply										<input type="checkbox"/> 4. Apply for Device-Specific Password <input checked="" type="radio"/> iPost/ePost Non-Designated Transfer: <input type="checkbox"/> Apply <input type="checkbox"/> Do not Apply <small>(Skip if you do not have an iPost account)</small>	
	Also apply for iPost account & Non-Designated Transfer and Bill/Tax Payment functions on iPost/ePost:											
0348	<input type="checkbox"/> 3. Apply for iPost Account & ePost APP Certificate <input checked="" type="radio"/> ePost Non-Designated Transfer: <input type="checkbox"/> Apply <input type="checkbox"/> Do not apply <input checked="" type="radio"/> Statement Type : <input type="checkbox"/> Email <input type="checkbox"/> Paper										<input type="checkbox"/> 5. Apply for iPost Account and Device-Specific Password <input checked="" type="radio"/> iPost/ePost Non-Designated Transfer: <input type="checkbox"/> Apply <input type="checkbox"/> Do not Apply <input checked="" type="radio"/> Statement type : <input type="checkbox"/> Email <input type="checkbox"/> Paper	
	<input type="checkbox"/> 1. Terminate ePost APP Certificate (Disable Non-Designated Transfer & Bill/Tax Payment Functions on ePost) <input type="checkbox"/> 2. Terminate iPost Account <input type="checkbox"/> 3. Reset Username/ Password <input type="checkbox"/> 4. Reset Username/ Password & Reissue ePost APP Certificate <input type="checkbox"/> 5. Reissue ePost APP Certificate <input type="checkbox"/> 6. Non-Designated transfer <input type="checkbox"/> Apply / <input type="checkbox"/> Do not apply <input type="checkbox"/> 8. Reset Username/ Password & Apply for Device-Specific Password <input type="checkbox"/> 9. Remove Device Authentication (Please Write down Your Device Code : _____)										L Post office Official Stamp Supervisor : _____	
1698	iPost/ePost Designated Destination Account Set up Online <input type="checkbox"/> Apply / <input type="checkbox"/> Terminate											
168B	Online/Voice Statement Type (for individual passbook savings account holders only; skip if you are also applying for iPost account): <input type="checkbox"/> Email Statement <input type="checkbox"/> Paper Statement											

Verification Field												
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Notice:

1. iPost account applicants must sign the “iPost/ePost Savings, Remittances, and Life Insurance Service Contract” in duplicate, and **individual accounts must be handled in person by account holders**. Application by legal representatives or guardians are required to bring minor’s national identification card (household register or household certificate can be used as identification for applicants below 14 years of age.), passbook, authorized seal, and the agent’s national identification card and seal, as well as the national identification card and consent form of the party who is not present at a branch.
2. For passbook savings account applicants, please bring your passbook, authorized seal, national identification card, and relevant licenses (non-individual account) to apply at any branch (for branch-limited account holders, please visit your home branch). A person in charge of a non-individual account, who authorizes an agent to apply, will subject to relevant regulations of agent authorization, and is required to fill in information of the agent in the “Legal Representative/Group Account Trustee” field.
3. For giro account applicants, please bring your national identification card, relevant documents (non-individual account), authorized seal, and the most recent statement to apply at the assigned branch or security exchange branch. A person in charge of a non-individual account, who authorizes an agent to apply, will subject to relevant regulations of agent authorization, and is required to fill in information of the agent in the “Legal Representative/Group Account Trustee” field.
4. For bond account applicants, please bring your bond passbook, authorized seal, and national identification card to your home branch.
5. Time deposit account holders and life insurance proposers are required to apply for iPost with their own passbook or giro account in advance.
6. “Integrated Savings” transaction of iPost requires to apply at a branch for integrated savings account in advance.
7. Device-specific password is only available to individual accounts. Individual account holders who have duplicate national identification numbers or whose account information has not been merged must apply for or continue using ePost APP Certificate; application for ePost APP certificate requires an existing or simultaneous application of iPost account.
8. Application of “Designated Transfer Account Online Setup” requires an existing or simultaneous application of ATM card and iPost, as well as an IC ATM card reader. You can set up a designated destination account on iPost within the same day of application.
9. iPost/ePost transfer service (for individual account holders only, but not including political contribution account holders) requires application in advance, and the daily transfer limit (shared across designated transfer, non-designated transfer, inter-bank transfer, non-interbank transfer, bill payment and Smart Pay) cannot exceed NT\$1 million:
 - (1) Non-designated transfer: maximum amount per transfer is NT\$50,000, maximum transfer amount per day is NT\$100,000, and maximum transfer amount per month is NT\$200,000.
 - (2) Designated transfer (all designated destination accounts are effective the next day after application):
 - ① “Designated transfer account setup at a counter” is subject to a maximum amount per transfer of NT\$1 million, and a maximum transfer amount per day of NT\$1 million.
 - ② “Designated transfer account online setup” is subject to a maximum amount per transfer of NT\$50,000, a maximum transfer amount per day of NT\$100,000, and a maximum transfer amount per month of NT\$200,000.
10. Designated destination account holders who set up online can only make transfers on “iPost” and “ePost”.
11. ePost APP Certificate is unable to export or copy backups on mobile devices after download and installment. If you have a mobile device change, lost, or damage, removal of ePost APP, expired Certificate, certificate termination application, 5 or more times of wrong certificate password, as well as reset or restore factory settings, please bring your national identification card, passbook, and authorized seal to any branch (for branch-limited account holders, please visit your home branch) and apply for certificate “reissuance”. Alternatively, you can use your postal ATM card and card reader, go to “WebATM”(<https://webatm.post.gov.tw>), and then select “**iPost AND ePost FOR OTHER PURPOSES**” > “**Reissue ePost APP Certificate**”, or apply for “**DEVICE AUTHENTICATION**”.
12. To maintain online security, it is required to log into “iPost” within 30 days after iPost application. If you fail to log in within that time period, you are required to reset iPost at a branch in person with relevant documents or use “WebATM” with your postal ATM card and card reader, and then select “**iPost AND ePost FOR OTHER PURPOSES**” > “**Reset iPost User Code and Web Password**”.
13. This Contract is executed in both Chinese and English versions. In the event of any discrepancy between these two versions, the Chinese version shall prevail.