

Notice:

1. iPost account applicants must sign the “iPost Banking and Life Insurance Service Contract” in duplicate, and **individual accounts must be handled in person by account holders**. Application by legal representatives or guardians are required to bring minor’s national identification card (household register or household certificate can be used as identification for applicants below 14 years of age.), authorized seal (expect using authorized signature), and the agent’s national identification card and seal, as well as the national identification card and consent form of the party who is not present at a branch.
2. For passbook savings account applicants, please bring your national identification card, authorized seal (expect using authorized signature) and relevant licenses (non-individual account) to apply at any branch (for branch-limited account holders, please visit your home branch). A person in charge of a non-individual account, who authorizes an agent to apply, will subject to relevant regulations of agent authorization, and is required to fill in information of the agent in the “Legal Representative/Group Account Trustee” field.
3. For giro account applicants, please bring your national identification card, relevant documents (non-individual account), and authorized seal (expect using authorized signature) to apply at the assigned branch or security exchange branch. A person in charge of a non-individual account, who authorizes an agent to apply, will subject to relevant regulations of agent authorization, and is required to fill in information of the agent in the “Legal Representative/Group Account Trustee” field.
4. For bond account applicants, please bring your bond passbook, authorized seal, and national identification card to your home branch.
5. Time deposit account holders and life insurance proposers are required to apply for iPost with their own passbook or giro account in advance.
6. “Comprehensive deposit services” of iPost requires to apply at a branch for comprehensive deposit account in advance.
7. Device Authentication password is only available to individual accounts. Individual account holders who have duplicate national identification numbers or whose account information has not been merged, please bring your national identification card and authorized seal (expect using authorized signature) to any branch (for branch-limited account holders, please visit your home branch) for assistance.
8. Application of “Designated Transfer Account Online Setup” requires an existing or simultaneous application of ATM card and iPost, as well as an IC ATM card reader. You can set up a designated destination account on iPost within the same day of application.
9. iPost transfer service (for individual account holders only) requires application in advance, and the daily transfer limit (shared across designated transfer, non-designated transfer, inter-bank transfer, non-interbank transfer, bill payment and Smart Pay) cannot exceed NT\$1 million:
 - (1) Non-designated transfer(Including inter-bank payments):
 - ① Maximum amount per transaction is NT\$50,000, maximum amount per day is NT\$100,000, and maximum amount per month is NT\$200,000.
 - ② After the application of Device Authentication, the maximum amount within 24 hours is NT\$50,000.(The limitation will be restored as above after 24 hours.) If Device Authentication be reapplied within 24 hours, the accumulated maximum amount will still remain in NT\$50,000.
 - (2) Designated transfer (all designated destination accounts are effective in two days after the application date):
 - ① “Designated transfer account setup at a counter” is subject to a maximum amount per transfer of NT\$1 million, and a maximum transfer amount per day of NT\$1 million.
 - ② “Designated transfer account online setup” is subject to a maximum amount per transfer of NT\$50,000, a maximum transfer amount per day of NT\$100,000, and a maximum transfer amount per month of NT\$200,000.
10. Designated destination account holders who set up online can only make transfers on “iPost” and “our APP”.
11. Regarding Device Authentication service, if you have a mobile device change, lost, or damage, removal of the authentication device, original settings reset or restored, please bring your national identification card and authorized seal (expect using authorized signature) to any branch (for branch-limited account holders, please visit your home branch) and apply for “DEVICE AUTHENTICATION”. Alternatively, you can use your postal ATM card and card reader, go to “WebATM”(https://webatm.post.gov.tw), and then select “**iPost FOR OTHER PURPOSES**” > apply for “**DEVICE AUTHENTICATION**”, or apply via our APP.
12. To maintain online security, it is required to log into “iPost” within 30 days after iPost application at a branch. If you fail to log in within that time period, you are required to reset iPost at a branch in person with relevant documents or use “ATM/WebATM” with your postal ATM card (card reader is necessary for WebATM), and then select “**iPost FOR OTHER PURPOSES**” > “**Reset iPost User Code and Web Password**”.
13. This Contract is executed in both Chinese and English versions. In the event of any discrepancy between these two versions, the Chinese version shall prevail.