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| ARGENTINA(AR)Correo Oficial de la República Argentina, Gerencia de Atención al Cliente, Call Center Tel: (+54 11) 4891 9191 Fax: E-mail: atcliente@correoargentino.com.ar Web site: [www.correoargentino.com.ar](http://www.correoargentino.com.ar) Hours of operation: (GMT -3) Mon – Fri: 0900 – 1800 Closed: Saturday, Sunday Languages: English, Spanish  | ARMENIA (AM)Haypost CJSC Tel: (+374 10) 53 96 13 Fax: (+374 10) 57 42 32 E-mail: hripsime.yazichyan@haypost.am Web site: [www.haypost.am](http://www.haypost.am/) Hours of operation: (GMT +4) Mon – Fri: 1000 – 1800; Sat: 1000 – 1600 Closed: Sunday Languages: English, French, Russian, Others : Armenian  |
| AUSTRALIA(AU)BRISBANE, QUEENSLAND – All EMS enquiriesTel: (+613) 8847 9980 Fax: (+613) 8847 9986 E-mail: International@auspost.com.au Web site: [www.auspost.com.au](http://www.auspost.com.au) Hours of operation: (GMT +11) Mon – Fri: 0800 – 2000 Closed: Saturday, Sunday Languages: English  | AUSTRIA (AT) Postkundenservice / Customer ServiceTel: (+43) 810 01 01 00 Fax: (+43) 577 67 22071 E-mail: Web site: [www.post.at](http://www.post.at/) Hours of operation: (GMT +2) Mon – Fri: 0800 – 1800 Closed: Saturday, Sunday Languages: English, Others : German  |
| AZERBAIJAN(AZ)EMS "Azerexpresspost" Tel: (+994 12) 598 43 98 Fax: (+994 12) 598 54 94 E-mail: azems@azems.az Web site: [www.azems.az](http://www.azems.az) Hours of operation: (GMT +4) Mon – Fri: 0900 – 1800;Sat: – Closed: Sunday Languages: English, Russian, Others : Azerbaijani  | BAHRAIN (BH) Bahrain Tel: (+973) 1734 3344 Fax: (+973) 341 645 E-mail: enquiry@mot.gov.bh Web site: Hours of operation: (GMT +3) Mon –Thu, Sat, Sun: 0700 – 2000 Closed: Friday Languages: English, Others : Arabic  |
| BELARUS (BY)"EMS - Belpochta" ServiceTel: (+375 17) 327 58 39 Fax: (+375 17) 220 22 06 E-mail: brems@belpost.by Web site: [www.belpost.by](http://www.belpost.by/) Hours of operation: (GMT +3) Mon – Thu: 0830 – 1715, Fri: 0830 – 1600 Closed: Saturday, Sunday Languages: English, Russian  | BELGIUM (BE) Contact Center Mail & ParcelsTel: (+32) 2201 23 45 Fax: E-mail: klantendienst@bpost.be / serviceclients@bpost.be Web site: [www.bpost.be](http://www.bpost.be) Hours of operation: (GMT +1) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: French, Others : Dutch  |
| BHUTAN (BT) Customer Care Unit, Thimphu GPOTel: (+975) 77334444 Fax: (+975) 2 323108 E-mail: customercare@bhutanpost.bt / customercarebhutanpost69@gmail.com Web site: [www.bhutanpost.bt/](http://www.bhutanpost.bt/) Hours of operation: (GMT +6) Mon – Fri: 0900 – 1600Sat: 0900 – 1230 Closed: Sunday Languages: English | BOLIVIA (BO)Magaly Imaña / Angelica AliagaTel: (+5912) 231 70 76 / 237 41 48 Fax: (+5912) 231 7076 E-mail: ems\_cen@correosbolivia.com Web site: [www.correosbolivia.com](http://www.correosbolivia.com) Hours of operation: (GMT -4 ) Mon – Fri: 0800 – 2000 Sat: 0800 – 1800 Sun: 0900 – 1200 Languages: Others : Spanish  |
| BRAZIL (BR)CAC - Central de Atendimento ao ClienteTel: +55 (11) 3003 0100Fax: E-mail: Web site: [www.correios.com.br](http://www.correios.com.br/)Hours of operation: (GMT -3) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English, Spanish, Portuguese  | BRUNEI DARUSSALAM (BN)Premium Service CentreTel: (+673) 238 0481 Fax: (+673) 238 3823 E-mail: cscpost@post.gov.bn Web site: <http://www.post.gov.bn>Hours of operation: (GMT +8) Mon – Thu & Sat : 0800 - 1630Closed: Friday, Sunday Languages: English, Others: Malay  |
| BULGARIA(BG)SofiaTel: (+359) 2982 2700Fax: (+359) 2986 2796/95 E-mail: Bulpost@bgpost.bg Web site: [www.bgpost.bg](http://www.bgpost.bg/) Hours of operation: (GMT +2) Mon – Fri: 0700 – 1900,Sat: 0700 - 1630 Closed: Sunday Languages: English  | CAMBODIA(KH)EMS CenterTel: (+855) 88 3959 555Fax: (+855) 23 725 900 E-mail: inquirycp@cambodiapost.com.kh Web site: [www.cambodiapost.com.kh](http://www.cambodiapost.com.kh/) Hours of operation: (GMT +7) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English  |
| CANADA (CA)Manon FortinTel: (+1 416) 979 30 33 Fax: (+1 613) 734 99 60 E-mail: canems9@canadapost.ca Web site: [www.canadapost.ca](http://www.canadapost.ca) Hours of operation: (GMT -5) Mon – Fri: 0830 – 1630 Closed: Saturday, Sunday Languages: English, French  | CHILE (CL)Contact CenterTel: (+56 2) 2956 0303Fax: E-mail: sac@correos.cl Web site: <http://www.correos.cl> Hours of operation: (GMT -4) Mon – Fri: 0900 – 1748 Closed: Saturday, Sunday Languages: English, Spanish  |
| COLOMBIA(CO)Servicios Postales Nacionales S.A 4-72 Tel: (+571) 4722000 / 018000111210 Fax: E-mail: reclamosinternacionales@4-72.com.co Web site: [www.4-72.com.co](http://www.4-72.com.co) Hours of operation: (GMT -5) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English, Spanish  | COSTA RICA(CR)Servicio al Cliente, Gerencia Comercial, Zapote San Jose Costa RicaTel: 800 900 2000 / (+506) 2202 29 00Fax: (+506) 2281 02 27 E-mail: srvcliente@correos.go.cr Web site: [www.correos.go.cr](http://www.correos.go.cr/) Hours of operation: (GMT -6) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: Spanish  |
| CÔTE D'IVOIRE (CI)EMS CÔTE D'IVOIRETel: (+225) 21 00 06 19 Fax: E-mail: info@ems.ci Web site: [www.laposte.ci](http://www.laposte.ci) Hours of operation: (GMT 0) Mon – Fri: 0800 – 1630Closed: Saturday, Sunday Languages: English, French  | CYPRUS (CY)EMS Call CenterTel: (+357) 7777 80 13 Fax: (+357) 2266 11 33 E-mail: gkoliandris@dps.mcw.gov.cy , poemstrace@cytanet.com.cy Web site: [www.cypruspost.gov.cy](http://www.cypruspost.gov.cy) Hours of operation: (GMT +2) Mon – Fri: 0800 – 1500 Closed: Saturday, Sunday Languages: English, Others : Greek  |
| CZECH (CZ)Call CenterTel: (+420) 800104410 Fax: (+420) 596112049 E-mail: info@cpost.cz Web site: [www.ceskaposta.cz](http://www.ceskaposta.cz) Hours of operation: (GMT +1) Mon – Fri: 0700 – 1900Sat: 0800 – 1200 Closed: Sunday Languages: English, Czech  | DENMARK (DK)Postnord Logistics A/STel: (+45) 7025 38 38 Fax: (+45) 3362 0152 E-mail: ems.dk@postnord.com Web site:[www.postdanmark.dk](http://www.postdanmark.dk/) Hours of operation: Summer Time (GMT +2) Winter Time (GMT +1) Mon – Fri: 0900 – 1600 Closed: Saturday, Sunday Languages: English  |
| ECUADOR (EC) EMS QuitoTel: (+593 2) 3 828 400 Ext. 6989 / 6915 Fax: E-mail:molmedo@correosdelecuador.gob.ec / davendano@correosdelecuador.gob.ecWeb site: [www.correosdelecuador.gob.ec](http://www.correosdelecuador.gob.ec) Hours of operation: (GMT -5) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English, Spanish EMS GuayaquilTel: (+593 4) 2 598 310 Ext. 6565 Fax: E-mail: mjsanchez@correosdelecuador.gob.ecWeb site: [www.correosdelecuador.gob.ec](http://www.correosdelecuador.gob.ec)Hours of operation: (GMT -5) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English, Spanish  | EGYPT (EG)EMS CairoTel: (+20 2) 3535 1621 Fax: (+20 2) 392 36 86, 390 42 50 E-mail: eg\_ems\_operation@egyptpost.orgWeb site: [www.egyptpost.org](http://www.egyptpost.org) Hours of operation: (GMT +2) Mon – Thu, Sun: 0900 – 1700 Closed: Friday, Saturday Languages: Arabic, English  |
| EL SALVADOR(SV)Dirección General de CorreosTel: (+503) 2527 7600 Fax: E-mail: atencion.cliente@correos.gob.sv Web site: [www.correos.gob.sv](http://www.correos.gob.sv) Hours of operation: (GMT -6) Mon – Fri: 0800 – 1530Closed: Saturday, Sunday Languages: English, Spanish  | ESTONIA (EE)Customer Service CentreTel: (+372) 6616 616 Fax: (+372) 6053 345 E-mail: info@post.ee Web site: [www.post.ee](http://www.post.ee) Hours of operation: (GMT +2) Mon – Fri: 0900 – 2000, Sat: 0900 – 1500 Closed: Sunday Languages: English, Russian: Estonian  |
| FIJI (FJ)EMS Customer Care / Operations WarehouseTel: (+679) 334 02 22 / 334 59 00 Fax: (+679) 334 59 96 E-mail: emscustser@postfiji.com.fj Web site: [www.postfiji.com.fj](http://www.postfiji.com.fj/)Hours of operation: (GMT +12) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English  | FINLAND (FI) Customer Service, Helsinki OETel: (+358) 20 451 5711 Fax: (+358) 20 451 5467 E-mail: customerservice@posti.com Web site: Hours of operation: (GMT +3) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, Others : Finnish / Swedish  |
| FRANCE (FR)CHRONOPOST/ IMPORT EMSTel: +33 969 391 391 Fax: (+33) 9 70 00 90 14 E-mail: international.express@chronopost.fr Web site: [www.chronopost.fr](http://www.chronopost.fr) Hours of operation: (GMT +1) Mon – Fri: 0800 – 1800, Sat: 0800 - 1200 Closed: Sunday Languages: English, French, Spanish **,** Others : Japanese  | GEORGIA (GE)Georgian PostTel: (+995) 32 2354094 Fax: E-mail: info@gpost.ge Web site: [www.gpost.ge](http://www.gpost.ge/) Hours of operation: (GMT +4) Mon – Fri: 0900 – 1700Closed: Saturday, Sunday Languages: English, Russian, Others : Georgian  |
| GERMANY (DE)EMS Customer Service (Import)Tel: (+49) 6142 8352 350Fax: (+49) 6142 8352 359 E-mail: ems.customerservice@deutschepost.de Web site: Hours/days of operation: (GMT +1) WINTER TIME/ (GMT +2) SUMMER TIMEMon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, German  | GHANA (GH)EMS GHANA CALL CENTER AND INQUIRYTel: (+233 30) 2 668138 Fax: E-mail:

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|  | **emsgh@ghanapost.com.gh/emsghana@yahoo.co.uk**  |

Web site: Hours of operation: (GMT 0) Mon – Fri:0800 – 1700 Closed: Saturday,Sunday Languages: English  |
| GREAT BRITAIN (GB)Parcelforce Worldwide Int'l. Customer ServicesTel: (+44) 2476 213 455 Fax: (+44) 2476 213 508 E-mail: international.enquiries@parcelforce.co.uk Web site: [www.parcelforce.com](http://www.parcelforce.com/) Hours of operation: (GMT +1) in SummerMon – Fri: 0730 – 1730 Closed: Saturday, Sunday Languages: English  | GREECE (GR)Tachymetaphores ELTA S.A.Tel: (+30 210) 607 30 05 Ext. 3 Fax: (+30 210) 607 30 69 E-mail: customercare@elta-courier.gr Web site: [www.elta-courrier.gr](http://www.elta-courrier.gr/) Hours of operation: (GMT +2) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English, French, Others: Greek  |
| GUAMGuamTel: (+1 415) 536-6529 Fax: (+1 415) 536-6456  | GUATEMALA (GT)GuatemalaTel: (+502) 2232 7448 Fax: (+502) 2230 4446 E-mail: emsguatemala@itelgua.com Web site: Hours of operation: (GMT -6) Mon – Fri: 0730 – 1715 Closed: Saturday, Sunday Languages: Spanish  |
| HONDURAS(HN)TegucigalpaTel: (+504) 2234-6988 Fax:E-mail: mailto:goperaciones@honducor.gob.hn  | HONG KONG(HK)Hongkong Post Mail Tracing OfficeTel: (+852) 2921 2222 Fax: (+852) 2868 0094 E-mail: mto@hkpo.gov.hk Web site: Hours of operation: (GMT +8) Mon – Sat: 0830 – 1700 Closed: Sunday Languages: English, Others: Cantonese / Putonghua  |
| HUNGARY (HU)BudapestTel: (+361) 333 77 77 Fax: (+361) 321 32 10 E-mail: customer.service@posta.hu Web site: [www.posta.hu](http://www.posta.hu/) Hours of operation: (GMT +1) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, Others: Hungarian  | INDIA (IN)Kolkata Speed Post CentreTel: (+91 33) 2262 3936 Fax: E-mail: kolkataairfgn@gmail.com Web site: [www.indiapost.gov.in](http://www.indiapost.gov.in/) Hours of operation: (GMT +5.5) Mon – Sat: 1000 – 1730 Closed: Sunday Languages: English Foreign Post New DelhiTel: (+91 11) 2323 6739 Fax: (+91 11) 2323 5501 E-mail:foreignpostdelhi@indiapost.gov.in, spcfgnpost@gmail.com Web site: [www.indiapost.gov.in](http://www.indiapost.gov.in/) Hours of operation: (GMT +5.5) Mon – Sat: 1000 – 1730 Closed: Sunday Languages: English Mumbai Speed Post CentreTel: (+91 22) 2615 63 44 Fax: (+91 22) 2615 63 11 E-mail: emsmum99@gmail.com Web site: [www.indiapost.gov.in](http://www.indiapost.gov.in/) Hours of operation: (GMT +5.5) Mon – Sun: 0930 – 1730 Closed: Languages: English EMS Centre ChennaiTel: (+91 44) 2231 3292, 2231 0557, 2231 1555 Fax: (+91 44) 2232 1360 E-mail: cccfgnchennai@indiapost.gov.inWeb site: [www.indiapost.gov.in](http://www.indiapost.gov.in/) Hours of operation: (GMT +5.5) Mon – Sat: 0930 – 1730 Closed: Sunday Languages: English  |
| INDONESIA (ID)EMS Inquiry Centre, JakartaTel: (+62) 21 550 15 00 / 21 57 / 02 73 Fax: (+62) 21 550 1407 E-mail: inquems\_import@posindonesia.co.id Web site: [www.posindonesia.co.id](http://www.posindonesia.co.id) Hours of operation: Mon – Sat: 0800 – 1600 Closed: Sunday Languages: English, Others : Indonesian EMS Inquiry Batam Post OfficeTel: (+62) 778 462033 Fax: (+62) 778 462464 E-mail: ekspedisi@posindonesia.co.id Web site: Hours of operation: Mon – Fri: 0800 – 1300 Closed: Saturday, Sunday Languages: English, Others : bahasa indonesia EMS Inquiry Medan General Post OfficeTel: (+62) 61 456 89 40 Fax: (+62) 61 457 00 53 E-mail: freddy.h.manurung@posindonesia.co.idWeb site: Hours of operation: Mon – Fri: 0800 – 1300 Closed: Saturday, Sunday Languages: English, Others : bahasa indonesia EMS Inquiry Denpasar General Post OfficeTel: (+62) 361 261374 Fax: (+62) 361 223568 E-mail: 800posint@posindonesia.co.id Web site: Hours of operation: Mon – Fri: 0800 – 1300 Closed: Saturday, Sunday Languages: English, Others : bahasa indonesia  | IRAN (IR)Mahboobeh Mohammadi Tel: (+9821) 8884 6882 Fax: (+9821) 8884 6883 E-mail: mehdi.mg@post.irWeb site: [www.post.ir](http://www.post.ir) Hours of operation: (GMT +3.3) Mon –Wed, Sat - Sun: 0800 – 1630 Closed: Thursday, Friday Languages: English, Others: Persian  |
| IRELAND (IE)Dublin, EMS Customer ServiceTel: (+353 1) 705 76 00 Fax: (+353 1) 809 09 00 E-mail: customer.services@anpost.ie Web site: [www.anpost.ie](http://www.anpost.ie/) Hours of operation: (GMT 0) Mon – Fri: 0900 – 1730 Closed: Saturday, Sunday Languages: English  | ISRAEL (IL)JerusalemTel: (+972 76) 887 00 07 Fax: (+972 76) 887 00 39 E-mail: internet@postil.com Web site: [www.israelpost.co.il](http://www.israelpost.co.il) Hours of operation: (GMT +2) Mon – Thu, Sun: 0800 – 1800Fri: 0800– 1200 Closed: Saturday Languages: English, Others: Hebrew  |
| ITALY (IT)Poste Italiane Assistenza ClientiTel: (+39) 06 5958 8507Fax: (+39) 06 5958 8061 E-mail: cavallarof@posteitaliane.it ; nollirob@posteitaliane.itWeb site: [www.posteit.it](http://www.posteitaliane.it/) Hours of operation: (GMT +1) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, Others: Italian  | JAMAICA (JM)Kingston, Post Office HeadquartersTel: (+1 876) 922 5055 Fax: (+1 876) 922 9439 E-mail: ems@jamaicapost.gov.jmWeb site: [www.jamaicapost.gov.jm](http://www.jamaicapost.gov.jm/) Hours of operation: (GMT -5) Mon – Thu: 0830 - 1700Fri: 0830 – 1600 Closed: Saturday, Sunday Languages: English  |
| JAPAN (JP)Tokyo INTTel: (+81 3) 5665 4200 Fax: (+81 3) 5665 4317 E-mail: k007190.ykipic.jj@ymd.jp-post.jp Web site: Hours of operation: (GMT +9) Mon– Fri: 0900 – 2100Sat: 0900 – 1900Sun: 0900-1700 Closed: Languages: English Osaka INTTel: (+81 72) 455 1390 Fax: (+81 72) 455 1381 E-mail: makoto.nishimura.o0023@japan-oe.jp Web site: Hours of operation: (GMT +9) Mon – Fri: 0830 –1715 Closed: Saturday, Sunday Languages: English Shin FukuokaTel: (+81 92) 674 8836 Fax: (+81 92) 692 0136 E-mail: k747990.kokutoku.jj@ymd.jp-post.jp Web site: Hours of operation: (GMT +9) Mon – Fri: 0900 –1745 Closed: Saturday, Sunday Languages: English NahaTel: (+81 98) 853 0181 Fax: (+81 98) 855 9137 E-mail: naha.int.2@japan-oe.jpWeb site: Hours of operation: (GMT +9) Mon – Fri: 0830 –1730 Closed: Saturday, Sunday Languages: English Chubu INTTel: (+81 569) 38 2131 Fax: (+81 569) 38 2134 E-mail: k200600.gyomuki.jj@ymd.jp-post.jp Web site: Hours of operation: (GMT +9) Mon – Fri: 0845–1730 Closed: Saturday, Sunday Languages: English  | JORDAN (JO)Call Centre of Jordan Postal Company (EMS)Tel: (+962 6) 429 3000 / 4081 / 4082 Fax: (+962 6) 420 7181 E-mail: aalamary@jpc.com.jo Web site: [www.jordanpost.com.jo](http://www.jordanpost.com.jo) Hours of operation: Closed: Languages:  |
| KAZAKHSTAN (KZ)Call Centre EMS / KazakhstanTel: (+7 727) 259 06 05 (many server) Fax: (+7 727) 259 77 11 E-mail: ems.callcenter@kazpost.kz ems.callcenter2@kazpost.kz Web site: [www.kazpost.kz](http://www.kazpost.kz/) Hours of operation: (GMT +6) Mon – Sat: 0900–2000 Closed: Sunday Languages: English, Russian  | KENYA (KE)Nairobi EMS CentreTel: (+254 20) 222 63 98 / +254 20 324 22 11 / +254 727 403627 Fax: E-mail: emskenya@posta.co.ke / emscustomercare@posta.co.ke Web site: www.posta.co.ke or www.em... Hours of operation: (GMT +3) Mon – Fri: 0800–1700 Closed: Saturday, Sunday Languages: English  |
| KOREA (KR)Manager, Seoul International Customer CentreTel: (+822) 2108 98 95 Fax: (+822) 2108 98 95 E-mail: ipost@krpost.net Web site: [www.koreapost.go.kr](http://www.koreapost.go.kr/)Hours of operation: (GMT +9) Mon – Fri: 0915–1745 Closed: Saturday, Sunday Languages: English, French, Spanish **:** Chinese / Japanese  | KUWAIT (KW)KuwaitTel: (+965) 2552 5721, (+965) 2552 5748 Fax: (+965) 2551 5781, (+965) 2522 6343 E-mail:kuwaitpost\_Q\_EMS@hotmail.com Web site: [http://moc.gov.kw/English...](http://moc.gov.kw/English/index.html)Hours of operation: (GMT +3) Mon – Thu, Sun: 0800-1330 Closed: Friday, Saturday Languages: English, Others : Arabic  |
| LAOS (LA)Vientiane, Postal DivisionTel: (+856 21) 212353 Fax: (+856 21) 212779 E-mail: kkhunthavee@gmail.comWeb site: [www.laopost.com.la](http://www.laopost.com.la/)Hours of operation: Mon – Fri: 0800–1700 Closed: Saturday, Sunday Languages: English, French  | LATVIA (LV)International Call Centre, RigaTel: (+371) 6700 80 08 / 2789 27 79 mobile Fax: (+371) 6760 82 46 E-mail: ems@pasts.lv Web site: [www.expresspasts.lv](http://www.expresspasts.lv/) Hours of operation: (GMT +2) Mon –Thu: 0800–1800, Fri: 0800–1700 Closed: Saturday, Sunday Languages: English, Russian  |
| LITHUANIA (LT)Lietuvos paštas Tel: (+370 5) 236 12 44 Fax: (+370 5) 233 98 03 E-mail: info@post.lt Web site: [www.post.lt](http://www.post.lt/) Hours of operation: (GMT +3) Mon – Thu: 0730–1615Fri: 0730–1500 Closed: Saturday, Sunday Languages: English, Russian, Others: Lithuanian  | LUXEMBOURG (LU)POST Courrier CSCTel: (+352) 2462 8004Fax: (+352) 2660 7580 E-mail:epgcs@post.lu Web site: [www.post.lu](http://www.post.lu/)Hours of operation: (GMT +1) Mon – Fri: 0800–1700 Closed: Saturday, Sunday Languages: English, French, Others: German  |
| MACAO (MO)EMS OperationsTel: (+853) 2859 66 88 Fax: (+853) 2871 75 77 E-mail: ems@ctt.gov.mo Web site: [ems.ctt.gov.mo](http://ems.ctt.gov.mo/) Hours of operation: (GMT +8) Mon – Fri: 0900–1815, Sat: 0900 - 1300 Closed: Sunday Languages: English, Others: Portuguese  | MADAGASCAR (MG)AntananarivoTel: (+261 20) 225 69 86 Fax: (+261 20) 223 28 28 E-mail: dep.paositr@gmail.com Web site: Hours of operation: (GMT +3) Mon – Fri: 0900–1530 Closed: Saturday, Sunday Languages: English, French  |
| MALAYSIA (MY)Pos Malaysia International (PMI) Customer ServiceTel: (+60 3) 2267 22 71 Fax: (+60 3) 2267 22 49 E-mail: cx.srrm\_ems@pos.com.my Web site: [www.pos.com.my](http://www.pos.com.my) Hours of operation: (GMT +8) Mon – Fri: 0900–1700 Closed: Saturday, Sunday Languages: English  | MALTA (MT)Customer Care, MALTATel: (+356) 2124 27 95 Fax: (+356) 2122 63 68 E-mail: customercare@maltapost.com Web site: [www.maltapost.com](http://www.maltapost.com) Hours of operation: (GMT +1) Mon – Fri: 0730–1600, Sat: 0800–1200 Closed: Sunday Languages: English, Others: Maltese / Italian |
| MAURITIUS (MU)EMS Call CentreTel: (+230) 211 7793, (+230) 213 2497 Fax: (+230) 213 4149 E-mail: ems@mauritiuspost.mu Web site: [www.mauritiuspost.mu](http://www.mauritiuspost.mu) Hours of operation: (GMT +4) Mon – Fri: 0800–1600, Sat: 0800 - 1145 Closed: Sunday Languages: English, French  | MEXICO (MX)Centro de Atención a Clientes – MEXICOTel: (+52 55) 4774 8696 Fax: (+52 55) 53 85 09 96 E-mail: contacto@correosdemexico.gob.mx Web site:[http://www.gob.mx/correos...](http://www.gob.mx/correosdemexico)Hours of operation: (GMT -6) Mon – Fri: 0900–1800 Closed: Saturday, Sunday Languages: English, Spanish  |
| MOLDOVA (MD)EMS Office of ExchangeTel: (+373 22) 54 87 91 Fax: (+373 22) 27 12 42 E-mail: ems@posta.md Web site: [www.posta.md](http://www.posta.md/)Hours of operation: (GMT +2) Mon – Fri: 0800–1900Sat- Sun: 0800 - 1800 Closed: Languages: English, Russian, Others: Romanian  | NETHERLANDS TNT POST (NL)Customer Service International HoofddorpTel: +31 (0) 23 567 5220 Fax: E-mail: csinternational@postnl.com Web site: Hours of operation: (GMT +2) Mon – Fri: 0900–1700 Closed: Saturday, Sunday Languages: English  |
| NEW ZEALAND (NZ)International Customer Service CentreTel: (+64 9) 367 97 10 Fax: (+64 9) 367 99 69 E-mail: cscems@nzpost.co.nz Web site: [www.nzpost.com](http://www.nzpost.com/) Hours of operation: (GMT +12) Mon – Fri: 0800–1730Sat: 0900–1200 Closed: Sunday Languages: English  | NIGERIA (NG)EMS Nigeria; EMS (Int'l) Customers Services UnitTel: (+234) 9087100388 Fax: E-mail: emsnigcsu@yahoo.com Web site: [www.emsng.com](http://www.emsng.com) Hours of operation: (GMT +1) Mon – Fri: 0800–1700 Closed: Saturday, Sunday Languages: English  |
| NORWAY (NO)EMS Customer ServiceTel: (+47) 3817 95 95 Fax: (+47) 3817 94 51 E-mail: ems.customerservice@posten.no Web site: www.posten.no / www.bring... Hours of operation: (GMT +1) Mon – Fri: 0800–1500 Closed: Saturday, Sunday Languages: English  | OMAN (OM)Muscat, Dépt du Courrier EMSTel: (+968) 2451 0311 Fax: (+968) 2451 0411 E-mail: emsmct@omantel.net.om Web site: Hours of operation: (GMT +4) Mon – Fri: Closed: Languages: English, Others: Arabic  |
| PAKISTAN (PK)Karachi EMS Call CentreTel: (+92 21) 3454 0419 / 3453 7936 Fax: (+92 21) 3453 6185 / 3431 2602 E-mail: ems.karachi@pakpost.gov.pk Lahore EMS Call CentreTel: (+92 42) 9921 1312 and 9921 1324 Fax: (+92 42) 9921 1326 E-mail: imo.lahore@pakpost.gov.pk Islamabad EMS Call CentreTel: (+92-51) 928 0311 Fax: (+92 51) 928 0882 E-mail: imo.islambad@pakpost.gov.pk Web site: [www.pakpost.gov.pk](http://www.pakpost.gov.pk/) Hours of operation: (GMT +5) Mon –Sat: 0800–1600 Closed: Sunday Languages: English  | PANAMA (PA)Maricruz Campos-Jefa deReclamos PostalesTel: (+507) 512 6309 Fax: (+507) 512 6224 E-mail:reclamospostales@correospanama.gob.pa Web site: Hours of operation: (GMT -5) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: Spanish  |
| PAPUA NEW GUINEA (PG)Customer Care Centre, Port MoresbyTel: (+675) 305 3773 Fax: E-mail: customer.care@postpng.com.pgWeb site: [www.postpng.com.pg](http://www.postpng.com.pg) Hours of operation: (GMT +10) Mon – Fri: 0800 – 1630, Sat: 0800 - 1230 Closed: Sunday Languages: English  | PARAGUAY (PY)EMS AsunciónTel: (+595 21) 498 282 Fax: (+595 21) 498 282 E-mail: ems@correoparaguayo.gov.py Web site: [www.correoparaguayo.gov.p...](http://www.correoparaguayo.gov.py) Hours of operation: (GMT -3) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, Spanish, Portuguese  |
| PERU (PE)EMS Service departmentTel: (+511) 511 50 00 ext.5129-5149 Fax: (+511) 511 50 99 E-mail: servicio\_ems@serpost.com.pe Web site: [www.serpost.com.pe](http://www.serpost.com.pe/) Hours of operation: (GMT -5) Mon –Thu: 0800 – 1735, Fri: 0800 - 2000 Closed: Saturday, Sunday Languages: Spanish Call Center / Customer ServiceTel: (+511) 533 30 82Fax: E-mail: atencionalcliente@serpost.com.pe / call\_center@serpost.com.pe Web site: [www.serpost.com.pe](http://www.serpost.com.pe/) Hours of operation: (GMT -5) Mon –Fri: 0800 – 1735 Closed: Saturday, Sunday Languages: Spanish  | PHILIPPINES (PH)Express Mail Exchange Department (EMED - MNL)Tel: (+63 2) 854 4613/854 5467 Fax: (+63 2) 854 4902 E-mail: ems.cs@phlpost.gov.phWeb site: [www.phlpost.gov.ph](http://www.phlpost.gov.ph/)Hours of operation: (GMT +8) Mon – Fri: 0900 – 16 00 Closed: Saturday, Sunday Languages: English, Others: Filipino  |
| POLAND (PL)Warszawa WERTel: (+48 22) 548 15 06 Fax: (+48 22) 548 15 07 E-mail: kontakt.ems@warszawa.poczta-polska.pl Web site: [http://www.pocztex.pl/dok...](http://www.pocztex.pl/dokl_inf_telef.php)Hours of operation: (GMT +1) Mon – Fri: 0730 – 1530 Closed: Saturday, Sunday Languages: English, French ,Others : Polish | PORTUGAL (PT)CTT Expresso Customer Care / LisbonTel: (+351) 211 949 389/ (+351) 210 471 912Fax: (+351) 219926451 / (+351) 219926453 E-mail: ems@cttexpresso.pt Web site: [www.cttexpresso.pt](http://www.cttexpresso.pt/) Hours of operation: (GMT +1) Mon – Fri: 0800 – 2200, Sat: 0800 – 1400 Closed: Sunday Languages: English, French, Portuguese  |
| QATAR (QA)Mr. Khaled Al MohannadiTel: (+974) 4446 4413, 4446 4172 Fax: (+974) 4483 7777 E-mail: public-relations@qatarposts.com Web site: [www.qpost.com.qa](http://www.qpost.com.qa/) Hours of operation: (GMT +3) Mon – Thu, Sun: 0700 – 1400 Closed: Friday, Saturday Languages: English, Others: Arabic  | ROMANIA (RO)C.N. Posta Romana S.A., Directia Control, Departamentul Reclamatii si Satisfactia ClientuluiTel: (+40 21) 311 7805 Fax: (+40 21) 311 7805 E-mail: ems@posta-romana.ro Web site: [www.posta-romana.ro](http://www.posta-romana.ro/) Hours of operation: (GMT +3) Mon – Fri: 0830 – 1630 Closed: Saturday, Sunday Languages: English  |
| RUSSIA (RU)Moscow EMSTel: (+7 495) 956 08 08 ext. 831 Fax: n/a E-mail: emsinfo@emspost.ru Web site: [www.emspost.ru](http://www.emspost.ru/) Hours of operation: (GMT +3) Mon –Thu: 0900 – 1800, Fri: 0900 - 1645 Closed: Saturday, Sunday Languages: English, Russian  | SAUDI ARABIA (SA)Essam Y. Al Zaid, Director of Customer ServicesTel: (+966 ) 920 001 144 Fax: (+966 1) 405 8000 E-mail: ems@sp.com.sa Web site: [www.ems.com.sa](http://www.ems.com.sa) Hours of operation: (GMT +3) Mon – Thu, Sat, Sun: 0800 – 2100 Closed: Friday Languages: English, Others: Arabic  |
| SINGAPORE (SG)Group Customer ServiceTel: (+65) 6229 59 92 Fax: (+65) 6842 51 14 E-mail: g-ems@singpost.com Web site: [www.speedpost.com.sg](http://www.speedpost.com.sg/) Hours of operation: (GMT +8) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English  | SLOVAKIA (SK)Bratislava, Slovak postTel: (+421 2) 49 22 24 55 Fax: (+421 2) 44 37 35 21 E-mail: internationalclaims@slposta.skWeb site: [www.slposta.sk](http://www.slposta.sk/) Hours of operation: (GMT +1) Mon – Fri: 0730 – 1530 Closed: Saturday, Sunday Languages: English, French Customer servisTel: (+421 48) 437 87 77 Fax: E-mail: customerservice@slposta.skWeb site: [www.posta.sk](http://www.posta.sk) Hours of operation: (GMT +1) Mon – Fri: 0800 – 1800 Closed: Saturday, Sunday Languages: English  |
| SLOVENIA (SI)Posta Slovenije, d.o.o.Tel: (+386 1) 476 76 10 Fax: (+386 1) 476 76 21 E-mail: 1003.ljubljana@posta.si Web site: [www.posta.si](http://www.posta.si) Hours of operation: (GMT +2) Mon – Fri: 0700 – 1300 Closed: Saturday, Sunday Languages: English  | SOLOMON IS. (SB)Alfred Kituru GhemuTel: (+677) 28 815 Fax: (+677) 20 440 E-mail: Alfred.Ghemu@solomonpost.com.sb Web site: [www.solomonpost.com.sb](http://www.solomonpost.com.sb/)Hours of operation: (GMT +11) Mon – Fri: 0000 – 2359 Closed: Saturday, Sunday Languages: English  |
| SOUTH AFRICA (ZA)Johannesburg International Mail CentreTel: (+27 11) 961 6048 Fax: (+27 11) 961 6085 E-mail: mathapelo.mphuti@postoffice.co.zaWeb site: [www.emssouthafrica.co.za](http://www.emssouthafrica.co.za/)Hours of operation: (GMT +2) Mon – Fri: 0800 – 1630Closed: Saturday, Sunday Languages: English  | SPAIN (ES)MadridTel: (+34 90) 219 71 97 Fax: E-mail: fidelizacion.clientes@correos.com Web site: [http://www.correos.es](http://www.correos.es/)Hours of operation: (GMT +1) Mon – Fri: 0830 – 2100 Sat: 0900 – 1300 Closed: Sunday Languages: English, Spanish  |
| SRI LANKA (LK)EMS Speed Post CentreTel: (+94 11) 244 7844 Fax: E-mail: ems.colombo@yahoo.com Web site: [www.slpost.gov.lk](http://www.slpost.gov.lk) Hours of operation: (GMT +6) Mon –Sat: 09:00-17:00 Closed: Sunday Languages: English  | SWEDEN (SE)PostNord Sverige ABTel: (+46) 771 33 33 20 Fax: (+46) 243 92851 E-mail: foreign.claims.se@postnord.comWeb site: [www.postnord.se](http://www.postnord.se/)Hours of operation: (GMT +1) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English , Others : Swedish  |
| SWITZERLAND (CH)Poste CH SA / Asendia Switzerland / Customer Service InternationalTel: (+41) 58 667 19 81 Fax: (+41) 58 667 62 20 E-mail: international@post.ch Web site: [www.poste.ch](http://www.poste.ch) Hours of operation: (GMT +1) Mon – Fri: 0800 – 1800 Closed: Saturday, Sunday Languages: English, French, Others: German, Italian  | TANZANIA (TZ)EMS HQ GPOTel: (+255 22) 212 4465,(+255 22) 213 8063 Fax: (+255 22) 212 4463 E-mail: ems@posta.co.tz Web site: [www.posta.co.tz](http://www.posta.co.tz) Hours of operation: (GMT +3) Mon – Fri: 0800-1700, Sat: 0900-1300 Closed: Sunday Languages: English  |
| THAILAND (TH)THP Contact Center 1545Tel: (+66 2) 831 3600 Fax: (+66 2) 831 3550, (+66 2) 831 3551 E-mail: postalcare@thailandpost.co.th Web site: [www.thailandpost.co.th](http://www.thailandpost.co.th/) Hours of operation: (GMT +7)Mon – Fri: 0800 – 1800Sat – Sun: 0900 - 1700Languages: English, Others : Thai  | TOGO (TG)Customer Care / EMS Lome AeroportTel: (+228) 22 26 70 51 Fax: (+228) 22 21 12 08 E-mail: ems-togo@laposte.tg Web site: [www.ems.tg](http://www.ems.tg) Hours of operation: (GMT 0) Mon – Fri: 0730 – 1700, Sat: 0830 - 1200 Closed: Sunday Languages: English, French: Local languages  |
| TÜRKIYE (TURKEY) (TR)Istanbul UPIMTel: (+90 212) 465 52 58 Fax: (+90 212) 465 70 96 E-mail: istav-upim@ptt.gov.tr Web site: [www.ptt.gov.tr](http://www.ptt.gov.tr) Hours of operation: (GMT +2) Mon – Fri: 0830 – 1730 Closed: Saturday, Sunday Languages: English, Turkish  | U.A.E. (AE)Emirates Post Call CentreTel: (+971) 600 599 999 Fax: (+971 4) 3340 333 E-mail: Custservice@epg.gov.ae Web site: [http://www.epg.gov.ae](http://www.epg.gov.ae/) Hours of operation: (GMT +4) Mon –Thu, Sat, Sun: 0800 – 2100 Closed: - Friday Languages: English, Arabic  |
| U.S.A. (US)Los Angeles International Inquiry CenterTel: (+1 800) 222 1811 Fax: (+1 323) 586 - 4363 and 4368 E-mail: Web site: [www.usps.com](http://www.usps.com) Hours of operation: (GMT -8) Mon – Fri: 0800 – 2030 ; Sat: 0800 - 1800Closed: Sunday Languages: English, Spanish  | UKRAINE (UA)State Enterprise of Special PostTel: (+380 44) 235 33 81 Fax: (+380 44) 244 00 79 E-mail: emsservice@emsukraine.com.ua Web site: [www.emsukraine.com.ua](http://www.emsukraine.com.ua/) Hours of operation: (GMT +2) Mon –Thu: 0830 – 1730, Fri: 0830 - 1615 Closed: Saturday, Sunday Languages: English, Others: Russian - Ukrainian  |
| URUGUAY (UY)International EMS Call Center / Correo CentralTel: (+598) 2916 02 00 ext.407 Fax: (+598) 2916 0200 ext.406 E-mail: Gestionesparaclientes@correo.com.uy Web site: [www.correo.com.uy](http://www.correo.com.uy/) Hours of operation: (GMT -3) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: Spanish, Portuguese  | UZBEKISTAN (UZ)Mr. Anvar VakhobovTel: (+998 71) 232 27 20 Fax: (+998 71) 232 09 44 E-mail: avahobov@post.uz; emstash@post.uz Web site: [www.pochta.uz](http://www.pochta.uz/) Hours of operation: (GMT +5) Mon – Fri: 0900 – 1800, Sat: 0900 – 1500 Closed: Sunday Languages: English, Russian, Others : Uzbek  |
| VIETNAM (VN)Hanoi Call CentreTel: (+84 28) 3 866 4046 Fax: (+84 28) 3 948 0607 E-mail: EMSVietnam.Int@ems.com.vn Web site: [www.ems.com.vn](http://www.ems.com.vn) Hours of operation: (GMT +7) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English  |   |