

<p>ARGENTINA(AR) Correo Oficial de la República Argentina, Gerencia de Atención al Cliente, Call Center Tel: (+54 11) 4891 9191 Fax: E-mail: atcliente@correoargentino.com.ar Web site: www.correoargentino.com.ar Hours of operation: (GMT -3) Mon – Fri: 0900 – 1800 Closed: Saturday, Sunday Languages: English, Spanish</p>	<p>ARMENIA (AM) Haypost CJSC Tel: (+374 10) 53 96 13 Fax: (+374 10) 57 42 32 E-mail: hripsime.yazichyan@haypost.am Web site: www.haypost.am Hours of operation: (GMT +4) Mon – Fri: 1000 – 1800; Sat: 1000 – 1600 Closed: Sunday Languages: English, French, Russian, Others : Armenian</p>
<p>AUSTRALIA(AU) BRISBANE, QUEENSLAND – All EMS enquiries Tel: (+613) 8847 9980 Fax: (+613) 8847 9986 E-mail: International@auspost.com.au Web site: www.auspost.com.au Hours of operation: (GMT +11) Mon – Fri: 0800 – 2000 Closed: Saturday, Sunday Languages: English</p>	<p>AUSTRIA (AT) Postkundenservice / Customer Service Tel: (+43) 810 01 01 00 Fax: (+43) 577 67 22071 E-mail: Web site: www.post.at Hours of operation: (GMT +2) Mon – Fri: 0800 – 1800 Closed: Saturday, Sunday Languages: English, Others : German</p>
<p>AZERBAIJAN(AZ) EMS "Azerexpresspost" Tel: (+994 12) 598 43 98 Fax: (+994 12) 598 54 94 E-mail: azems@azems.az Web site: www.azems.az Hours of operation: (GMT +4) Mon – Fri: 0900 – 1800; Sat: – Closed: Sunday Languages: English, Russian, Others : Azerbaijani</p>	<p>BAHRAIN (BH) Bahrain Tel: (+973) 1734 3344 Fax: (+973) 341 645 E-mail: enquiry@mot.gov.bh Web site: Hours of operation: (GMT +3) Mon – Thu, Sat, Sun: 0700 – 2000 Closed: Friday Languages: English, Others : Arabic</p>
<p>BELARUS (BY)</p>	<p>BELGIUM (BE)</p>

<p>"EMS - Belpochta" Service Tel: (+375 17) 327 58 39 Fax: (+375 17) 220 22 06 E-mail: bremis@belpost.by Web site: www.belpost.by Hours of operation: (GMT +3) Mon – Thu: 0830 – 1715, Fri: 0830 – 1600 Closed: Saturday, Sunday Languages: English, Russian</p>	<p>Contact Center Mail & Parcels Tel: (+32) 2201 23 45 Fax: E-mail: klantendienst@bpost.be / serviceclients@bpost.be Web site: www.bpost.be Hours of operation: (GMT +1) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: French, Others : Dutch</p>
<p>BHUTAN (BT) Customer Care Unit, Thimphu GPO Tel: (+975) 77334444 Fax: (+975) 2 323108 E-mail: customercare@bhutanpost.bt / customercarebhutanpost69@gmail.com Web site: www.bhutanpost.bt/ Hours of operation: (GMT +6) Mon – Fri: 0900 – 1600 Sat: 0900 – 1230 Closed: Sunday Languages: English</p>	<p>BOLIVIA (BO) Magaly Imaña / Angelica Aliaga Tel: (+5912) 231 70 76 / 237 41 48 Fax: (+5912) 231 7076 E-mail: ems_cen@correosbolivia.com Web site: www.correosbolivia.com Hours of operation: (GMT -4) Mon – Fri: 0800 – 2000 Sat: 0800 – 1800 Sun: 0900 – 1200 Languages: Others : Spanish</p>
<p>BRAZIL (BR) CAC - Central de Atendimento ao Cliente Tel: +55 (11) 3003 0100 Fax: E-mail: Web site: www.correios.com.br Hours of operation: (GMT -3) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English, Spanish, Portuguese</p>	<p>BRUNEI DARUSSALAM (BN) Premium Service Centre Tel: (+673) 238 0481 Fax: (+673) 238 3823 E-mail: cscpost@post.gov.bn Web site: http://www.post.gov.bn Hours of operation: (GMT +8) Mon – Thu & Sat : 0800 - 1630 Closed: Friday, Sunday Languages: English, Others: Malay</p>
<p>BULGARIA(BG) Sofia Tel: (+359) 2982 2700</p>	<p>CAMBODIA(KH) EMS Center Tel: (+855) 88 3959 555</p>

<p>Fax: (+359) 2986 2796/95 E-mail: Bulpost@bgpost.bg Web site: www.bgpost.bg Hours of operation: (GMT +2) Mon – Fri: 0700 – 1900, Sat: 0700 - 1630 Closed: Sunday Languages: English</p>	<p>Fax: (+855) 23 725 900 E-mail: inquiry@bpcp.com.kh Web site: www.cambodiapost.com.kh Hours of operation: (GMT +7) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English</p>
<p>CANADA (CA) Manon Fortin Tel: (+1 416) 979 30 33 Fax: (+1 613) 734 99 60 E-mail: canems9@canadapost.ca Web site: www.canadapost.ca Hours of operation: (GMT -5) Mon – Fri: 0830 – 1630 Closed: Saturday, Sunday Languages: English, French</p>	<p>CHILE (CL) Contact Center Tel: (+56 2) 2956 0303 Fax: E-mail: sac@correos.cl Web site: http://www.correos.cl Hours of operation: (GMT -4) Mon – Fri: 0900 – 1748 Closed: Saturday, Sunday Languages: English, Spanish</p>
<p>COLOMBIA(CO) Servicios Postales Nacionales S.A 4-72 Tel: (+571) 4722000 / 018000111210 Fax: E-mail: reclamosinternacionales@4-72.com.co Web site: www.4-72.com.co Hours of operation: (GMT -5) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English, Spanish</p>	<p>COSTA RICA(CR) Servicio al Cliente, Gerencia Comercial, Zapote San Jose Costa Rica Tel: 800 900 2000 / (+506) 2202 29 00 Fax: (+506) 2281 02 27 E-mail: svcliente@correos.go.cr Web site: www.correos.go.cr Hours of operation: (GMT -6) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: Spanish</p>
<p>CÔTE D'IVOIRE (CI) EMS CÔTE D'IVOIRE Tel: (+225) 21 00 06 19 Fax: E-mail: info@ems.ci Web site: www.laposte.ci</p>	<p>CYPRUS (CY) EMS Call Center Tel: (+357) 7777 80 13 Fax: (+357) 2266 11 33 E-mail: gkoliandris@dps.mcw.gov.cy, poemstrace@cytanet.com.cy</p>

<p>Hours of operation: (GMT 0) Mon – Fri: 0800 – 1630 Closed: Saturday, Sunday Languages: English, French</p>	<p>Web site: www.cypruspost.gov.cy Hours of operation: (GMT +2) Mon – Fri: 0800 – 1500 Closed: Saturday, Sunday Languages: English, Others : Greek</p>
<p>CZECH (CZ) Call Center Tel: (+420) 800104410 Fax: (+420) 596112049 E-mail: info@cpost.cz Web site: www.ceskaposta.cz Hours of operation: (GMT +1) Mon – Fri: 0700 – 1900 Sat: 0800 – 1200 Closed: Sunday Languages: English, Czech</p>	<p>DENMARK (DK) Postnord Logistics A/S Tel: (+45) 7025 38 38 Fax: (+45) 3362 0152 E-mail: ems.dk@postnord.com Web site: www.postdanmark.dk Hours of operation: Summer Time (GMT +2) Winter Time (GMT +1) Mon – Fri: 0900 – 1600 Closed: Saturday, Sunday Languages: English</p>
<p>ECUADOR (EC) EMS Quito Tel: (+593 2) 3 828 400 Ext. 6989 / 6915 Fax: E-mail: molmedo@correosdelecuador.gob.ec / davendano@correosdelecuador.gob.ec Web site: www.correosdelecuador.gob.ec Hours of operation: (GMT -5) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English, Spanish</p> <p>EMS Guayaquil Tel: (+593 4) 2 598 310 Ext. 6565 Fax: E-mail: mjsanchez@correosdelecuador.gob.ec Web site: www.correosdelecuador.gob.ec</p>	<p>EGYPT (EG) EMS Cairo Tel: (+20 2) 3535 1621 Fax: (+20 2) 392 36 86, 390 42 50 E-mail: eg_ems_operation@egyptpost.org Web site: www.egyptpost.org Hours of operation: (GMT +2) Mon – Thu, Sun: 0900 – 1700 Closed: Friday, Saturday Languages: Arabic, English</p>

<p>Hours of operation: (GMT -5) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English, Spanish</p>	
<p>EL SALVADOR(SV) Dirección General de Correos Tel: (+503) 2527 7600 Fax: E-mail: atencion.cliente@correos.gob.sv Web site: www.correos.gob.sv Hours of operation: (GMT -6) Mon – Fri: 0800 – 1530 Closed: Saturday, Sunday Languages: English, Spanish</p>	<p>ESTONIA (EE) Customer Service Centre Tel: (+372) 6616 616 Fax: (+372) 6053 345 E-mail: info@post.ee Web site: www.post.ee Hours of operation: (GMT +2) Mon – Fri: 0900 – 2000, Sat: 0900 – 1500 Closed: Sunday Languages: English, Russian: Estonian</p>
<p>FIJI (FJ) EMS Customer Care / Operations Warehouse Tel: (+679) 334 02 22 / 334 59 00 Fax: (+679) 334 59 96 E-mail: emscustser@postfiji.com.fj Web site: www.postfiji.com.fj Hours of operation: (GMT +12) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English</p>	<p>FINLAND (FI) Customer Service, Helsinki OE Tel: (+358) 20 451 5711 Fax: (+358) 20 451 5467 E-mail: customerservice@posti.com Web site: Hours of operation: (GMT +3) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, Others : Finnish / Swedish</p>
<p>FRANCE (FR) CHRONOPOST / IMPORT EMS Tel: +33 969 391 391 Fax: (+33) 9 70 00 90 14 E-mail: international.express@chronopost.fr Web site: www.chronopost.fr Hours of operation: (GMT +1) Mon – Fri: 0800 – 1800, Sat: 0800 - 1200</p>	<p>GEORGIA (GE) Georgian Post Tel: (+995) 32 2354094 Fax: E-mail: info@gpost.ge Web site: www.gpost.ge Hours of operation: (GMT +4) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English , Russian, Others : Georgian</p>

<p>Closed: Sunday Languages: English, French, Spanish , Others : Japanese</p>	
<p>GERMANY (DE) EMS Customer Service (Import) Tel: (+49) 6142 8352 350 Fax: (+49) 6142 8352 359 E-mail: ems.customerservice@deutschepost.de Web site: Hours/days of operation: (GMT +1) WINTER TIME/ (GMT +2) SUMMER TIME Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, German</p>	<p>GHANA (GH) EMS GHANA CALL CENTER AND INQUIRY Tel: (+233 30) 2 668138 Fax: E-mail: emsggh@ghanapost.com.gh/emsgghana@yahoo.co.uk Web site: Hours of operation: (GMT 0) Mon – Fri:0800 – 1700 Closed: Saturday,Sunday Languages: English</p>
<p>GREAT BRITAIN (GB) Parcelforce Worldwide Int'l. Customer Services Tel: (+44) 2476 213 455 Fax: (+44) 2476 213 508 E-mail: international.enquiries@parcelforce.co.uk Web site: www.parcelforce.com Hours of operation: (GMT +1) in Summer Mon – Fri: 0730 – 1730 Closed: Saturday, Sunday Languages: English</p>	<p>GREECE (GR) Tachymetaphores ELTA S.A. Tel: (+30 210) 607 30 05 Ext. 3 Fax: (+30 210) 607 30 69 E-mail: customercare@elta-courier.gr Web site: www.elta-courier.gr Hours of operation: (GMT +2) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English, French, Others: Greek</p>
<p>GUAM Guam Tel: (+1 415) 536-6529 Fax: (+1 415) 536-6456</p>	<p>GUATEMALA (GT) Guatemala Tel: (+502) 2232 7448 Fax: (+502) 2230 4446 E-mail: emsguatemala@itelgua.com Web site: Hours of operation: (GMT -6) Mon – Fri: 0730 – 1715</p>

	<p>Closed: Saturday, Sunday Languages: Spanish</p>
<p>HONDURAS(HN) Tegucigalpa Tel: (+504) 2234-6988 Fax: E-mail: mailto:goperaciones@honducor.gob.hn</p>	<p>HONG KONG(HK) Hongkong Post Mail Tracing Office Tel: (+852) 2921 2142 Fax: (+852) 2851 6062 E-mail: mto@hkpo.gov.hk Web site: Hours of operation: (GMT +8) Mon – Sat: 0830 – 1700 Closed: Sunday Languages: English, Others: Cantonese / Putonghua</p>
<p>HUNGARY (HU) Budapest Tel: (+361) 333 77 77 Fax: (+361) 321 32 10 E-mail: customer.service@posta.hu Web site: www.posta.hu Hours of operation: (GMT +1) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, Others: Hungarian</p>	<p>INDIA (IN) Kolkata Speed Post Centre Tel: (+91 33) 2262 3936 Fax: E-mail: kolkataairfgn@gmail.com Web site: www.indiapost.gov.in Hours of operation: (GMT +5.5) Mon – Sat: 1000 – 1730 Closed: Sunday Languages: English</p> <p>Foreign Post New Delhi Tel: (+91 11) 2323 6739 Fax: (+91 11) 2323 5501 E-mail: foreignpostdelhi@indiapost.gov.in, spcfnpost@gmail.com Web site: www.indiapost.gov.in Hours of operation: (GMT +5.5) Mon – Sat: 1000 – 1730 Closed: Sunday Languages: English</p> <p>Mumbai Speed Post Centre Tel: (+91 22) 2615 63 44</p>

Fax: (+91 22) 2615 63 11
E-mail: emsmum99@gmail.com
Web site: www.indiapost.gov.in
Hours of operation: (GMT +5.5)
Mon – Sun: 0930 – 1730
Closed:
Languages: English

EMS Centre Chennai
Tel: (+91 44) 2231 3292, 2231 0557, 2231 1555
Fax: (+91 44) 2232 1360
E-mail: ccfgnchennai@indiapost.gov.in
Web site: www.indiapost.gov.in
Hours of operation: (GMT +5.5)
Mon – Sat: 0930 – 1730
Closed: Sunday
Languages: English

INDONESIA (ID)
EMS Inquiry Centre, Jakarta
Tel: (+62) 21 550 15 00 / 21 57 / 02 73
Fax: (+62) 21 550 1407
E-mail:
inquems_import@posindonesia.co.id
Web site: www.posindonesia.co.id
Hours of operation:
Mon – Sat: 0800 – 1600
Closed: Sunday
Languages: English, Others : Indonesian

EMS Inquiry Batam Post Office
Tel: (+62) 778 462033
Fax: (+62) 778 462464
E-mail: ekspedisi@posindonesia.co.id
Web site:
Hours of operation:
Mon – Fri: 0800 – 1300

IRAN (IR)
Mahboobeh Mohammadi
Tel: (+9821) 8884 6882
Fax: (+9821) 8884 6883
E-mail: mehdi.mg@post.ir
Web site: www.post.ir
Hours of operation: (GMT +3.3)
Mon – Wed, Sat - Sun: 0800 – 1630
Closed: Thursday, Friday
Languages: English, Others: Persian

Closed: Saturday, Sunday

Languages: English, Others : bahasa indonesia

EMS Inquiry Medan General Post Office

Tel: (+62) 61 456 89 40

Fax: (+62) 61 457 00 53

E-mail:

freddy.h.manurung@posindonesia.co.id

Web site:

Hours of operation:

Mon – Fri: 0800 – 1300

Closed: Saturday, Sunday

Languages: English, Others : bahasa indonesia

EMS Inquiry Denpasar General Post Office

Tel: (+62) 361 261374

Fax: (+62) 361 223568

E-mail: 800posint@posindonesia.co.id

Web site:

Hours of operation:

Mon – Fri: 0800 – 1300

Closed: Saturday, Sunday

Languages: English, Others : bahasa indonesia

IRELAND (IE)

Dublin, EMS Customer Service

Tel: (+353 1) 705 76 00

Fax: (+353 1) 809 09 00

E-mail: customer.services@anpost.ie

Web site: www.anpost.ie

Hours of operation: (GMT 0)

Mon – Fri: 0900 – 1730

Closed: Saturday, Sunday

Languages: English

ISRAEL (IL)

Jerusalem

Tel: (+972 76) 887 00 07

Fax: (+972 76) 887 00 39

E-mail: internet@postil.com

Web site: www.israelpost.co.il

Hours of operation: (GMT +2)

Mon – Thu, Sun: 0800 – 1800

Fri: 0800 – 1200

Closed: Saturday

	Languages: English, Others: Hebrew
<p>ITALY (IT) Poste Italiane Assistenza Clienti Tel: (+39) 06 5958 8507 Fax: (+39) 06 5958 8061 E-mail: cavallarof@posteitaliane.it ; nollirob@posteitaliane.it Web site: www.posteit.it Hours of operation: (GMT +1) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, Others: Italian</p>	<p>JAMAICA (JM) Kingston, Post Office Headquarters Tel: (+1 876) 922 5055 Fax: (+1 876) 922 9439 E-mail: ems@jamaicapost.gov.jm Web site: www.jamaicapost.gov.jm Hours of operation: (GMT -5) Mon – Thu: 0830 - 1700 Fri: 0830 – 1600 Closed: Saturday, Sunday Languages: English</p>
<p>JAPAN (JP) Tokyo INT Tel: (+81 3) 5665 4200 Fax: (+81 3) 5665 4317 E-mail: k007190.ykipic.jj@ymd.jp-post.jp Web site: Hours of operation: (GMT +9) Mon – Fri: 0900 – 2100 Sat: 0900 – 1900 Sun: 0900-1700 Closed: Languages: English</p> <p>Osaka INT Tel: (+81 72) 455 1390 Fax: (+81 72) 455 1381 E-mail: makoto.nishimura.o0023@japan-oe.jp Web site: Hours of operation: (GMT +9) Mon – Fri: 0830 – 1715 Closed: Saturday, Sunday Languages: English</p>	<p>JORDAN (JO) Call Centre of Jordan Postal Company (EMS) Tel: (+962 6) 429 3000 / 4081 / 4082 Fax: (+962 6) 420 7181 E-mail: aalamary@jpc.com.jo Web site: www.jordanpost.com.jo Hours of operation: Closed: Languages:</p>

Shin Fukuoka

Tel: (+81 92) 674 8836

Fax: (+81 92) 692 0136

E-mail:

k747990.kokutoku.jj@ymd.jp-post.jp

Web site:

Hours of operation: (GMT +9)

Mon – Fri: 0900 – 1745

Closed: Saturday, Sunday

Languages: English

Naha

Tel: (+81 98) 853 0181

Fax: (+81 98) 855 9137

E-mail: naha.int.2@japan-oe.jp

Web site:

Hours of operation: (GMT +9)

Mon – Fri: 0830 – 1730

Closed: Saturday, Sunday

Languages: English

Chubu INT

Tel: (+81 569) 38 2131

Fax: (+81 569) 38 2134

E-mail: k200600.gyomuki.jj@ymd.jp-post.jp

Web site:

Hours of operation: (GMT +9)

Mon – Fri: 0845 – 1730

Closed: Saturday, Sunday

Languages: English

KAZAKHSTAN (KZ)

Call Centre EMS / Kazakhstan

Tel: (+7 727) 259 06 05 (many server)

Fax: (+7 727) 259 77 11

E-mail: ems.callcenter@kazpost.kz

ems.callcenter2@kazpost.kz

KENYA (KE)

Nairobi EMS Centre

Tel: (+254 20) 222 63 98 / +254 20 324 22 11 / +254 727 403627

Fax:

E-mail: emskenya@posta.co.ke /

<p>Web site: www.kazpost.kz Hours of operation: (GMT +6) Mon – Sat: 0900 – 2000 Closed: Sunday Languages: English, Russian</p>	<p>emscustomer@post.co.ke Web site: www.posta.co.ke or www.em... Hours of operation: (GMT +3) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English</p>
<p>KOREA (KR) Manager, Seoul International Customer Centre Tel: (+822) 2108 98 95 Fax: (+822) 2108 98 95 E-mail: ipost@krpost.net Web site: www.koreapost.go.kr Hours of operation: (GMT +9) Mon – Fri: 0915 – 1745 Closed: Saturday, Sunday Languages: English, French, Spanish : Chinese / Japanese</p>	<p>KUWAIT (KW) Kuwait Tel: (+965) 2552 5721, (+965) 2552 5748 Fax: (+965) 2551 5781, (+965) 2522 6343 E-mail: kuwaitpost_Q_EMS@hotmail.com Web site: http://moc.gov.kw/English... Hours of operation: (GMT +3) Mon – Thu, Sun: 0800-1330 Closed: Friday, Saturday Languages: English, Others : Arabic</p>
<p>LAOS (LA) Vientiane, Postal Division Tel: (+856 21) 212353 Fax: (+856 21) 212779 E-mail: kkhunthavee@gmail.com Web site: www.laopost.com.la Hours of operation: Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English, French</p>	<p>LATVIA (LV) International Call Centre, Riga Tel: (+371) 6700 80 08 / 2789 27 79 mobile Fax: (+371) 6760 82 46 E-mail: ems@pasts.lv Web site: www.expresspasts.lv Hours of operation: (GMT +2) Mon – Thu: 0800 – 1800, Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English, Russian</p>
<p>LITHUANIA (LT) Lietuvos paštas Tel: (+370 5) 236 12 44 Fax: (+370 5) 233 98 03 E-mail: info@post.lt Web site: www.post.lt Hours of operation: (GMT +3)</p>	<p>LUXEMBOURG (LU) POST Courier CSC Tel: (+352) 2462 8004 Fax: (+352) 2660 7580 E-mail: epgcs@post.lu Web site: www.post.lu Hours of operation: (GMT +1)</p>

<p>Mon – Thu: 0730 – 1615 Fri: 0730–1500 Closed: Saturday, Sunday Languages: English, Russian, Others: Lithuanian</p>	<p>Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English, French, Others: German</p>
<p>MACAO (MO) EMS Operations Tel: (+853) 2859 66 88 Fax: (+853) 2871 75 77 E-mail: ems@ctt.gov.mo Web site: ems.ctt.gov.mo Hours of operation: (GMT +8) Mon – Fri: 0900 – 1815, Sat: 0900 - 1300 Closed: Sunday Languages: English, Others: Portuguese</p>	<p>MADAGASCAR (MG) Antananarivo Tel: (+261 20) 225 69 86 Fax: (+261 20) 223 28 28 E-mail: dep.paositr@gmail.com Web site: Hours of operation: (GMT +3) Mon – Fri: 0900 – 1530 Closed: Saturday, Sunday Languages: English, French</p>
<p>MALAYSIA (MY) Pos Malaysia International (PMI) Customer Service Tel: (+60 3) 2267 22 71 Fax: (+60 3) 2267 22 49 E-mail: cx.srrm_ems@pos.com.my Web site: www.pos.com.my Hours of operation: (GMT +8) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English</p>	<p>MALTA (MT) Customer Care, MALTA Tel: (+356) 2124 27 95 Fax: (+356) 2122 63 68 E-mail: customercare@maltapost.com Web site: www.maltapost.com Hours of operation: (GMT +1) Mon – Fri: 0730 – 1600, Sat: 0800 – 1200 Closed: Sunday Languages: English, Others: Maltese / Italian</p>
<p>MAURITIUS (MU) EMS Call Centre Tel: (+230) 211 7793, (+230) 213 2497 Fax: (+230) 213 4149 E-mail: ems@mauritiuspost.mu Web site: www.mauritiuspost.mu Hours of operation: (GMT +4)</p>	<p>MEXICO (MX) Centro de Atención a Clientes – MEXICO Tel: (+52 55) 4774 8696 Fax: (+52 55) 53 85 09 96 E-mail: contacto@correosdemexico.gob.mx Web site: http://www.gob.mx/correos... Hours of operation: (GMT -6)</p>

<p>Mon – Fri: 0800 – 1600, Sat: 0800 - 1145 Closed: Sunday Languages: English, French</p>	<p>Mon – Fri: 0900 – 1800 Closed: Saturday, Sunday Languages: English, Spanish</p>
<p>MOLDOVA (MD) EMS Office of Exchange Tel: (+373 22) 54 87 91 Fax: (+373 22) 27 12 42 E-mail: ems@posta.md Web site: www.posta.md Hours of operation: (GMT +2) Mon – Fri: 0800 – 1900 Sat- Sun: 0800 - 1800 Closed: Languages: English, Russian, Others: Romanian</p>	<p>NETHERLANDS TNT POST (NL) Customer Service International Hoofddorp Tel: +31 (0) 23 567 5220 Fax: E-mail: csinternational@postnl.com Web site: Hours of operation: (GMT +2) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English</p>
<p>NEW ZEALAND (NZ) International Customer Service Centre Tel: (+64 9) 367 97 10 Fax: (+64 9) 367 99 69 E-mail: cscems@nzpost.co.nz Web site: www.nzpost.com Hours of operation: (GMT +12) Mon – Fri: 0800 – 1730 Sat: 0900 – 1200 Closed: Sunday Languages: English</p>	<p>NIGERIA (NG) EMS Nigeria; EMS (Int'l) Customers Services Unit Tel: (+234) 9087100388 Fax: E-mail: emsnigcsu@yahoo.com Web site: www.emsng.com Hours of operation: (GMT +1) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English</p>
<p>NORWAY (NO) EMS Customer Service Tel: (+47) 3817 95 95 Fax: (+47) 3817 94 51 E-mail: ems.customerservice@posten.no Web site: www.posten.no / www.bring... Hours of operation: (GMT +1) Mon – Fri: 0800 – 1500</p>	<p>OMAN (OM) Muscat, Dépt du Courrier EMS Tel: (+968) 2451 0311 Fax: (+968) 2451 0411 E-mail: emsmct@omantel.net.om Web site: Hours of operation: (GMT +4) Mon – Fri:</p>

<p>Closed: Saturday, Sunday Languages: English</p>	<p>Closed: Languages: English, Others: Arabic</p>
<p>PAKISTAN (PK) Karachi EMS Call Centre Tel: (+92 21) 3454 0419 / 3453 7936 Fax: (+92 21) 3453 6185 / 3431 2602 E-mail: ems.karachi@pakpost.gov.pk</p> <p>Lahore EMS Call Centre Tel: (+92 42) 9921 1312 and 9921 1324 Fax: (+92 42) 9921 1326 E-mail: imo.lahore@pakpost.gov.pk</p> <p>Islamabad EMS Call Centre Tel: (+92-51) 928 0311 Fax: (+92 51) 928 0882 E-mail: imo.islambad@pakpost.gov.pk</p> <p>Web site: www.pakpost.gov.pk Hours of operation: (GMT +5) Mon – Sat: 0800 – 1600 Closed: Sunday Languages: English</p>	<p>PANAMA (PA) Maricruz Campos-Jefa de Reclamos Postales Tel: (+507) 512 6309 Fax: (+507) 512 6224 E-mail: reclamospostales@correospanama.gob.pa Web site: Hours of operation: (GMT -5) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: Spanish</p>
<p>PAPUA NEW GUINEA (PG) Customer Care Centre, Port Moresby Tel: (+675) 305 3773 Fax: E-mail: customer.care@postpng.com.pg Web site: www.postpng.com.pg Hours of operation: (GMT +10) Mon – Fri: 0800 – 1630, Sat: 0800 - 1230 Closed: Sunday Languages: English</p>	<p>PARAGUAY (PY) EMS Asunción Tel: (+595 21) 498 282 Fax: (+595 21) 498 282 E-mail: ems@correoparaguayo.gov.py Web site: www.correoparaguayo.gov.p... Hours of operation: (GMT -3) Mon – Fri: 0800 – 1600 Closed: Saturday, Sunday Languages: English, Spanish, Portuguese</p>
<p>PERU (PE)</p>	<p>PHILIPPINES (PH)</p>

<p>EMS Service department Tel: (+511) 511 50 00 ext.5129-5149 Fax: (+511) 511 50 99 E-mail: servicio_ems@serpost.com.pe Web site: www.serpost.com.pe Hours of operation: (GMT -5) Mon – Thu: 0800 – 1735, Fri: 0800 - 2000 Closed: Saturday, Sunday Languages: Spanish</p> <p>Call Center / Customer Service Tel: (+511) 533 30 82 Fax: E-mail: atencionalcliente@serpost.com.pe / call_center@serpost.com.pe Web site: www.serpost.com.pe Hours of operation: (GMT -5) Mon – Fri: 0800 – 1735 Closed: Saturday, Sunday Languages: Spanish</p>	<p>Express Mail Exchange Department (EMED - MNL) Tel: (+63 2) 854 4613/854 5467 Fax: (+63 2) 854 4902 E-mail: ems.cs@phlpost.gov.ph Web site: www.phlpost.gov.ph Hours of operation: (GMT +8) Mon – Fri: 0900 – 16 00 Closed: Saturday, Sunday Languages: English, Others: Filipino</p>
<p>POLAND (PL) Warszawa WER Tel: (+48 22) 548 15 06 Fax: (+48 22) 548 15 07 E-mail: kontakt.ems@warszawa.poczta-polska.pl Web site: http://www.pocztex.pl/dok... Hours of operation: (GMT +1) Mon – Fri: 0730 – 1530 Closed: Saturday, Sunday Languages: English, French ,Others : Polish</p>	<p>PORTUGAL (PT) CTT Expresso Customer Care / Lisbon Tel: (+351) 211 949 389/ (+351) 210 471 912 Fax: (+351) 219926451 / (+351) 219926453 E-mail: ems@cttexpresso.pt Web site: www.cttexpresso.pt Hours of operation: (GMT +1) Mon – Fri: 0800 – 2200, Sat: 0800 – 1400 Closed: Sunday Languages: English, French, Portuguese</p>
<p>QATAR (QA) Mr. Khaled Al Mohannadi Tel: (+974) 4446 4413, 4446 4172 Fax: (+974) 4483 7777</p>	<p>ROMANIA (RO) C.N. Posta Romana S.A., Directia Control, Departamentul Reclamatii si Satisfactia Clientului Tel: (+40 21) 311 7805</p>

<p>E-mail: public-relations@gatarposts.com Web site: www.qpost.com.qa Hours of operation: (GMT +3) Mon – Thu, Sun: 0700 – 1400 Closed: Friday, Saturday Languages: English, Others: Arabic</p>	<p>Fax: (+40 21) 311 7805 E-mail: ems@posta-romana.ro Web site: www.posta-romana.ro Hours of operation: (GMT +3) Mon – Fri: 0830 – 1630 Closed: Saturday, Sunday Languages: English</p>
<p>RUSSIA (RU) Moscow EMS Tel: (+7 495) 956 08 08 ext. 831 Fax: n/a E-mail: emsinfo@emspost.ru Web site: www.emspost.ru Hours of operation: (GMT +3) Mon – Thu: 0900 – 1800, Fri: 0900 - 1645 Closed: Saturday, Sunday Languages: English, Russian</p>	<p>SAUDI ARABIA (SA) Essam Y. Al Zaid, Director of Customer Services Tel: (+966) 920 001 144 Fax: (+966 1) 405 8000 E-mail: ems@sp.com.sa Web site: www.ems.com.sa Hours of operation: (GMT +3) Mon – Thu, Sat, Sun: 0800 – 2100 Closed: Friday Languages: English, Others: Arabic</p>
<p>SINGAPORE (SG) Group Customer Service Tel: (+65) 6229 59 92 Fax: (+65) 6842 51 14 E-mail: g-ems@singpost.com Web site: www.speedpost.com.sg Hours of operation: (GMT +8) Mon – Fri: 0900 – 1700 Closed: Saturday, Sunday Languages: English</p>	<p>SLOVAKIA (SK) Bratislava, Slovak post Tel: (+421 2) 49 22 24 55 Fax: (+421 2) 44 37 35 21 E-mail: internationalclaims@slposta.sk Web site: www.slposta.sk Hours of operation: (GMT +1) Mon – Fri: 0730 – 1530 Closed: Saturday, Sunday Languages: English, French</p> <p>Customer servis Tel: (+421 48) 437 87 77 Fax: E-mail: customerservice@slposta.sk Web site: www.posta.sk Hours of operation: (GMT +1) Mon – Fri: 0800 – 1800</p>

	<p>Closed: Saturday, Sunday Languages: English</p>
<p>SLOVENIA (SI) Posta Slovenije, d.o.o. Tel: (+386 1) 476 76 10 Fax: (+386 1) 476 76 21 E-mail: 1003.ljubljana@posta.si Web site: www.posta.si Hours of operation: (GMT +2) Mon – Fri: 0700 – 1300 Closed: Saturday, Sunday Languages: English</p>	<p>SOLOMON IS. (SB) Alfred Kituru Ghemu Tel: (+677) 28 815 Fax: (+677) 20 440 E-mail: Alfred.Ghemu@solomonpost.com.sb Web site: www.solomonpost.com.sb Hours of operation: (GMT +11) Mon – Fri: 0000 – 2359 Closed: Saturday, Sunday Languages: English</p>
<p>SOUTH AFRICA (ZA) Johannesburg International Mail Centre Tel: (+27 11) 961 6048 Fax: (+27 11) 961 6085 E-mail: mathapelo.mphuti@postoffice.co.za Web site: www.emssouthafrica.co.za Hours of operation: (GMT +2) Mon – Fri: 0800 – 1630 Closed: Saturday, Sunday Languages: English</p>	<p>SPAIN (ES) Madrid Tel: (+34 90) 219 71 97 Fax: E-mail: fidelizacion.clientes@correos.com Web site: http://www.correos.es Hours of operation: (GMT +1) Mon – Fri: 0830 – 2100 Sat: 0900 – 1300 Closed: Sunday Languages: English, Spanish</p>
<p>SRI LANKA (LK) EMS Speed Post Centre Tel: (+94 11) 244 7844 Fax: E-mail: ems.colombo@yahoo.com Web site: www.slpost.gov.lk Hours of operation: (GMT +6) Mon – Sat: 09:00-17:00 Closed: Sunday Languages: English</p>	<p>SWEDEN (SE) PostNord Sverige AB Tel: (+46) 771 33 33 20 Fax: (+46) 243 92851 E-mail: foreign.claims.se@postnord.com Web site: www.postnord.se Hours of operation: (GMT +1) Mon – Fri: 0800 – 1700 Closed: Saturday, Sunday Languages: English , Others : Swedish</p>

<p>SWITZERLAND (CH) Poste CH SA / Asendia Switzerland / Customer Service International Tel: (+41) 58 667 19 81 Fax: (+41) 58 667 62 20 E-mail: international@post.ch Web site: www.poste.ch Hours of operation: (GMT +1) Mon – Fri: 0800 – 1800 Closed: Saturday, Sunday Languages: English, French, Others: German, Italian</p>	<p>TANZANIA (TZ) EMS HQ GPO Tel: (+255 22) 212 4465,(+255 22) 213 8063 Fax: (+255 22) 212 4463 E-mail: ems@posta.co.tz Web site: www.posta.co.tz Hours of operation: (GMT +3) Mon – Fri: 0800-1700, Sat: 0900-1300 Closed: Sunday Languages: English</p>
<p>THAILAND (TH) THP Contact Center 1545 Tel: (+66 2) 831 3600 Fax: (+66 2) 831 3550, (+66 2) 831 3551 E-mail: postalcare@thailandpost.co.th Web site: www.thailandpost.co.th Hours of operation: (GMT +7) Mon – Fri: 0800 – 1800 Sat – Sun: 0900 - 1700 Languages: English, Others : Thai</p>	<p>TOGO (TG) Customer Care / EMS Lome Aeroport Tel: (+228) 22 26 70 51 Fax: (+228) 22 21 12 08 E-mail: ems-togo@laposte.tg Web site: www.ems.tg Hours of operation: (GMT 0) Mon – Fri: 0730 – 1700, Sat: 0830 - 1200 Closed: Sunday Languages: English, French: Local languages</p>
<p>TURKEY (TR) Istanbul UPIM Tel: (+90 212) 465 52 58 Fax: (+90 212) 465 70 96 E-mail: istav-upim@ptt.gov.tr Web site: www.ptt.gov.tr Hours of operation: (GMT +2) Mon – Fri: 0830 – 1730 Closed: Saturday, Sunday Languages: English</p>	<p>U.A.E. (AE) Emirates Post Call Centre Tel: (+971) 600 599 999 Fax: (+971 4) 3340 333 E-mail: Custservice@epg.gov.ae Web site: http://www.epg.gov.ae Hours of operation: (GMT +4) Mon – Thu, Sat, Sun: 0800 – 2100 Closed: - Friday Languages: English, Arabic</p>
<p>U.S.A. (US) Los Angeles International Inquiry Center Tel: (+1 800) 222 1811</p>	<p>UKRAINE (UA) State Enterprise of Special Post Tel: (+380 44) 235 33 81</p>

<p>Fax: (+1 323) 586 - 4363 and 4368 E-mail: Web site: www.usps.com Hours of operation: (GMT -8) Mon - Fri: 0800 - 2030 ; Sat: 0800 - 1800 Closed: Sunday Languages: English, Spanish</p>	<p>Fax: (+380 44) 244 00 79 E-mail: emsservice@emsukraine.com.ua Web site: www.emsukraine.com.ua Hours of operation: (GMT +2) Mon - Thu: 0830 - 1730, Fri: 0830 - 1615 Closed: Saturday, Sunday Languages: English, Others: Russian - Ukrainian</p>
<p>URUGUAY (UY) International EMS Call Center / Correo Central Tel: (+598) 2916 02 00 ext.407 Fax: (+598) 2916 0200 ext.406 E-mail: Gestioneparaclientes@correo.com.uy Web site: www.correo.com.uy Hours of operation: (GMT -3) Mon - Fri: 0900 - 1700 Closed: Saturday, Sunday Languages: Spanish, Portuguese</p>	<p>UZBEKISTAN (UZ) Mr. Anvar Vakhobov Tel: (+998 71) 232 27 20 Fax: (+998 71) 232 09 44 E-mail: avahobov@post.uz; emstash@post.uz Web site: www.pochta.uz Hours of operation: (GMT +5) Mon - Fri: 0900 - 1800, Sat: 0900 - 1500 Closed: Sunday Languages: English, Russian, Others : Uzbek</p>
<p>VIETNAM (VN) Hanoi Call Centre Tel: (+84 28) 3 866 4046 Fax: (+84 28) 3 948 0607 E-mail: EMSVietnam.Int@ems.com.vn Web site: www.ems.com.vn Hours of operation: (GMT +7) Mon - Fri: 0800 - 1700 Closed: Saturday, Sunday Languages: English</p>	