

「外來人口換發新式統一證號」常見Q&A

編號	內容
Q1	我有到內政部移民署變更新式統一證號，請問申報所得稅時我應該注意什麼呢？
A1	請您注意申報所得稅之統一證號須與本公司留存之統一證號相符，以維護您的權益。
A1(英文版)	please make sure the UI No. of income tax filing and that kept in Post office are consistent to protect your own rights.
Q2	我有到內政部移民署變更新式統一證號，請問是否會影響薪資入帳？
A2	親愛的客戶，您好： 如您已到內政部移民署變更新式統一證號但仍未至郵局臨櫃辦理變更統一證號作業，請雇主比照原本資料發放薪資；如您已至郵局臨櫃辦理變更帳戶統一證號，請立即告知雇主變更您的基本資料，以利薪資如期入帳。 惟為維護您的權益，如有因變更新式統一證號後與雇主提供資料不相符致薪資未入帳，受託局會協助雇主確認正確資料後補入薪資。
A2(英文版)	If you have already changed to the new UI No.,but have not gone to post office to update your UI Number, please remind your employer the payroll transfers according to the original information; if you have gone to the post office to update your UI Number, please immediately inform your employer to update your basic information so that the salary can be transferred to the account on schedule. In order to protect your rights and interests, if the salary is not transferred to the account due to the update of the UI No. which is inconsistent with the information provided by the employer, the entrusted post office will assist the employer to confirm the correct information and transfer the salary.
Q3	近日收到一封主旨為「已換發新式統號之儲戶，請臨櫃變更帳戶統一證號」的email，請問我需要怎麼做呢？
A3	親愛的客戶，您好： 一、本郵件僅為善意提醒，若您已於2021年1月2日(含)以後至內政部移民署換發新式統一證號(1碼英文+9碼數字)，請記得臨櫃辦理變更統一證號作業。如您暫時不方便臨櫃辦理變更統一證號，並不影響您的帳戶、金融卡、網路郵局或網路ATM等業務之使用，請您放心。 二、惟為維護您的權益，建議您撥冗辦理變更統一證號，需要攜帶的憑辦文件如下： (一)存簿儲金帳戶：請攜帶載有新式統一證號之居留證件、存簿儲金簿、印鑑至任一郵局辦理變更(如為非通儲戶請至原開戶局辦理)。 (二)如為定期或劃撥儲金帳戶：請攜帶載有新式統一證號之居留證件、印鑑至原開戶局辦理變更。
A3(英文版)	1.That email is just a kind reminder. If you have already changed to the new UI No.(consisting of one English letter followed by nine digits) after January 2,2021, please go to post office to update your UI Number. If you are not available to go to post office currently, the change of new UI No. will not affect the use of your account, ATM Card, iPost, or Web ATM,etc. 2.To maintain the accuracy of account information, it is recommended that you go to post office to update your UI No.. Please bring the following documents in person: (1)Saving account:Please bring your ARC bearing the new UI No.,passbook,authorized seal and go to any post office to change your account information(if your account is Branch-limited,please go to the post office where the account was opened). (2)Time deposit account or Giro account:Please bring your ARC bearing the new UI No., authorized seal and go to the post office where the account was opened.
Q4	我有收到一封主旨為「已換發新式統號之儲戶，請臨櫃變更帳戶統一證號」的email，可是我已離開台灣(或已無帳戶使用需求)，是否需要辦理統一證號變更？
A4	親愛的客戶，您好： 本郵件僅為善意提醒，若您已於2021年1月2日(含)以後至內政部移民署換發新式統一證號(1碼英文+9碼數字)，請記得臨櫃辦理變更統一證號作業。如您的統一證號為舊式統一證號〔2021年1月1日(含)以前配發者〕，無須臨櫃辦理變更統一證號。若已無帳戶使用需求或不會再回來臺灣，亦無需臨櫃辦理變更統一證號。
A4(英文版)	That email is just a kind reminder. If you have already changed to the new UI No.(consisting of one English letter followed by nine digits) after January 2,2021, please go to post office to update your UI No..If you have not changed to the new UI No.(your UI No. was issued before January 1, 2021), it is not necessary to apply to change your account information(UI No.). If you plan not to use post account anymore or will not come back to Taiwan, there is no need to go to post office to update your UI Number.
Q5	我有收到一封主旨為「已換發新式統號之儲戶，請臨櫃變更帳戶統一證號」的email，可是我已離開台灣(或已無帳戶使用需求)，我可以辦理線上終止帳戶嗎？

A5	<p>親愛的客戶，您好：</p> <p>一、如您符合以下條件之一者，則可以線上辦理結清銷戶：</p> <p>(一)開立存簿或劃撥儲金帳戶共2戶以上，且打算結清之帳戶結存金額加計利息為5萬元以下，可轉至存續有效的帳戶。</p> <p>(二)開立存簿或劃撥儲金帳戶僅1戶者，該帳戶結存金額加計利息須為0元。</p> <p>二、您可至本公司全球資訊網/網路郵局(https://ipost.post.gov.tw/pst/home.html)或網路ATM(https://webatm.post.gov.tw/postatm/index1.jsp)辦理線上結清銷戶。</p>
A5(英文版)	<p>You can close your account online via iPost(https://ipost.post.gov.tw/pst/home.html) or Web ATM(https://webatm.post.gov.tw/postatm/index1.jsp).</p> <p>Please be noted that online applications can be made in the cases listed below; in other cases, applications must be handled at post office counters.</p> <p>(1) if you have more than 2 accounts, and the balance plus interest of the account which needs to be closed is less than NTD50,000, The above mentioned amount will be transferred to your other valid account at post office.</p> <p>(2) If you have only 1 account ,the amount of the account balance plus interest is NTD 0.</p>
Q6	<p>我有到內政部移民署變更新式統一證號，但郵局帳戶的統一證號未更新，是否會影響金融卡、網路郵局等業務的使用？</p>
A6	<p>親愛的客戶，您好：</p> <p>一、如您不方便臨櫃辦理變更統一證號，並不影響您的帳戶、金融卡、網路郵局或網路ATM等業務之使用，請您放心。</p> <p>二、如需辦理變更統一證號，請攜帶下列憑辦文件：</p> <p>(一)存簿儲金帳戶：請攜帶載有新式統一證號之居留證件、存簿儲金簿、印鑑至任一郵局辦理變更(如為非通儲戶請至原開戶局辦理)。</p> <p>(二)如為定期或劃撥儲金帳戶：請攜帶載有新式統一證號之居留證件、印鑑至原開戶局辦理變更。</p>
A6(英文版)	<p>1.If you are not available to go to post office to update your UI No. currently, the change of new UI No. will not affect the use of your account, ATM Card, iPost, or Web ATM,etc.</p> <p>2.To maintain the accuracy of account information, it is recommended that you go to post office to update your UI No.. Please bring the following documents in person:</p> <p>(1)Saving account:Please bring your ARC bearing the new UI No.,passbook,authorized seal and go to any post office to change your UI No. of account information(if your account is Branch-limited,please go to the post office where the account was opened).</p> <p>(2)Time deposit account or Giro account:Please bring your ARC bearing the new UI No., authorized seal and go to the post office where the account was opened.</p>
Q7	<p>我有到內政部移民署變更新式統一證號，但郵局帳戶的統一證號未更新，我應該如何證明帳戶是我的？變更帳戶的統一證號有期限嗎？可以代辦嗎？</p>
A7	<p>親愛的客戶，您好：</p> <p>一、如您已配發新式統一證號，新的居留證件均會同時標註新式統一證號及舊式統一證號。請您攜帶以下文件辦理變更帳戶的統一證號：</p> <p>(一)存簿儲金帳戶：請攜帶載有新式統一證號之居留證件、存簿儲金簿、印鑑至任一郵局辦理變更(如為非通儲戶請至原開戶局辦理)。</p> <p>(二)如為定期或劃撥儲金帳戶：請攜帶載有新式統一證號之居留證件、印鑑至原開戶局辦理變更。</p> <p>二、變更郵局統一證號並無規定期限，亦不影響您的帳戶、金融卡、網路郵局或網路ATM等業務之使用。惟需您本人臨櫃辦理，無法委託他人代辦。為維護您的權益，建議您撥冗辦理變更統一證號。</p>
A7(英文版)	<p>1.The original UI No. will be placed on the newly issued ARC to show that both old and new numbers represent the same person.</p> <p>If you have already changed to the new UI No., please go to post office to update your UI No.. If you are not available to go to post office currently, the change of new UI No. will not affect your account, ATM Card, iPost, or Web ATM.</p> <p>2.To maintain the accuracy of account information, it is recommended that you go to post office to update your UI No.. Please bring the following documents IN PERSON when you are available(no time limit).</p> <p>(1)Saving account:Please bring your ARC bearing the new UI No.,passbook,authorized seal and go to any post office to change your UI No. of account information(if your account is Branch-limited,please go to the post office where the account was opened).</p> <p>(2)Time deposit account or Giro account:Please bring your ARC bearing the new UI No., authorized seal and go to the post office where the account was opened.</p>
Q8	<p>近日收到外來人士統一證號換成1+9格式的訊息，請問會有政府證明文件可索取嗎？否則如何向銀行或民間機構證明我是同一人？</p>

A8	<p>親愛的客戶，您好：</p> <p>內政部移民署於2021年1月2日起針對外來人口配發新式統一證號(1碼英文+9碼數字)，新的居留證件均會同時標註新式統一證號及舊式統一證號。如您需瞭解更多訊息，可至內政部移民署網頁查詢 (https://www.immigration.gov.tw/5385/7445/238440/)，或撥打各服務站電話、1996內政服務熱線或外來人士在臺生活諮詢服務熱線 (0800-024-111)。</p> <p>二、如您已配發新式統一證號，請您攜帶以下文件辦理變更帳戶的統一證號：</p> <p>(一)存簿儲金帳戶：請攜帶載有新式統一證號之居留證件、存簿儲金簿、印鑑至任一郵局辦理變更(如為非通儲戶請至原開戶局辦理)。</p> <p>(二)如為定期或劃撥儲金帳戶：請攜帶載有新式統一證號之居留證件、印鑑至原開戶局辦理變更。</p>
A8(英文版)	<p>Ministry of the interior National Immigration Agency Republic of China(Taiwan) replaces the UI No. format for foreign nationals to a new code(consisting of one English letter followed by nine digits) from January 2, 2021.The new UI No. and the original UI No. will be placed on the new certificate.If you need more information, please visit the website of NIA (https://www.immigration.gov.tw/5385/7445/238440/),or call NIA's service station,"Life Advisory Service Hotline for Foreigners in Taiwan(0800-024-111)" or "MOI Service Hotline (1996)" for assistance.</p> <p>2.If you have changed to new UI No.,please bring the following documents to post office to update your UI No.:</p> <p>(1)Saving account:Please bring your ARC bearing the new UI No.,passbook,authorized seal and go to any post office to change your UI No. of account information(if your account is Branch-limited,please go to the post office where the account was opened).</p> <p>(2)Time deposit account or Giro account:Please bring your ARC bearing the new UI No., authorized seal and go to the post office where the account was opened.</p>
Q9	<p>請問我想知道更多「外來人口新式統一證號」的訊息，可以至哪裡查詢呢？</p>
A9	<p>如您想知道更多「外來人口新式統一證號」的訊息，可至內政部移民署網頁查詢 (https://www.immigration.gov.tw/5385/7445/238440/)，或撥打各服務站電話、1996內政服務熱線或外來人士在臺生活諮詢服務熱線 (0800-024-111)，以得知更多訊息。</p>
A9(英文版)	<p>If you want to know more information about "New UI No. for Foreign Nationals",you can visit the website of Ministry of the interior National Immigration Agency Republic of China(Taiwan)(https://www.immigration.gov.tw/5385/7445/238440/),or call service station,"Life Advisory Service Hotline for Foreigners in Taiwan(0800-024-111)" or "MOI Service Hotline (1996)" for assistance.</p>
Q10	<p>請問外來人口舊式統一證號會停用嗎？</p>
A10	<p>一、依照內政部移民署的規劃，舊式統一證號預計自2031年1月1日起停用，在未換發新號前，舊號仍可繼續使用。</p> <p>二、如您想知道更多「外來人口新式統一證號」的資訊，可至內政部移民署網頁查詢 (https://www.immigration.gov.tw/5385/7445/238440/)，或撥打各服務站電話、1996內政服務熱線或外來人士在臺生活諮詢服務熱線 (0800-024-111)，以得知更多訊息。</p>
A10(英文版)	<p>1.According to the policy of Ministry of the interior National Immigration Agency Republic of China(Taiwan), the changeover to the new UI No. will last from January 2, 2021 to December 31, 2030. The original UI No. will cease to be usable as of January 1, 2031.</p> <p>2.For more information about "New UI No. for Foreign Nationals", please visit the website of NIA (Taiwan)(https://www.immigration.gov.tw/5385/7445/238440/),or call NIA's service station,"Life Advisory Service Hotline for Foreigners in Taiwan(0800-024-111)" or "MOI Service Hotline (1996)".</p>
Q11	<p>請問我該如何更換新式統一證號？</p>
A11	<p>如您想知道更多更換新式統一證號的資訊，可至內政部移民署網頁查詢 (https://www.immigration.gov.tw/5385/7445/238440/)，或撥打各服務站電話、1996內政服務熱線或外來人士在臺生活諮詢服務熱線 (0800-024-111)，以得知更多訊息。</p>
A11(英文版)	<p>Please visit the website of Ministry of the interior National Immigration Agency Republic of China(Taiwan)(https://www.immigration.gov.tw/5385/7445/238440/),or call NIA's service station,"Life Advisory Service Hotline for Foreigners in Taiwan(0800-024-111)" or "MOI Service Hotline (1996)".</p>