

**CHUNGHWA POST CO.,LTD.**  
**Comprehensive Income Statements**  
For the years ended Mar.31, 2020 and 2019

Unit : NT\$thousand

Item	Jan.1,2020-Mar.31,2020		Jan.1,2019-Mar.31,2019		Variance (%)
	subtotal	total	subtotal	total	
<b>Operating revenues</b>		78,982,825		71,918,765	9.82
Service revenue	6,811,993		6,900,691		-1.29
Interest income	25,574,058		25,784,347		-0.82
Insurance premiums	32,854,101		33,421,567		-1.70
Commission and service fees	581,839		599,987		-3.02
Gains on financial liabilities at fair value through profit or loss			629,409		
Foreign exchange gains	2,662,851		4,011,445		-33.62
Realized gains on financial assets at fair value through other comprehensive income	296,476		170,306		74.08
Gains upon derecognition of financial assets measured at amortized cost	1,794,246		126,353		1,320.03
Gains reclassified using the overlay method	7,975,819				
Other operating revenues	431,442		274,660		57.08
<b>Operating cost and expenses</b>		79,663,223		68,290,732	16.65
Service cost	5,488,004		5,246,565		4.60
Interest expenses	11,261,127		11,304,851		-0.39
Claims and benefits	31,799,000		32,233,403		-1.35
Provisions for premium reserve	4,780,118		4,864,861		-1.74
Service charges	360,833		337,884		6.79
Losses on financial assets at fair value through profit or loss	16,450,324		4,098,572		301.37
Losses on financial liabilities at fair value through profit or loss	1,244,227				
Losses reclassified using the overlay method			2,568,514		
Other operating cost	1,493,294		993,995		50.23
Operating expenses	6,786,296		6,642,087		2.17
Operating income(loss)		-680,398		3,628,033	-118.75
Non-operating revenue		53,483		49,924	7.13
Non-operating expenses		34,692		22,733	52.61
Non-operating income(loss)		18,791		27,191	-30.89
Net income before tax		-661,607		3,655,224	-118.10
Income tax expenses (revenue)		-973,000		99,929	-1,073.69
Net income(loss) after tax		311,393		3,555,295	-91.24
Net income(loss)		311,393		3,555,295	-91.24
Other comprehensive income		-33,493,839		13,497,003	-348.16

Note : The figure above comes from approved final accounts .