2014

Annual Report of Chunghwa Post



Contents

4	I. Chairman's Remarks
7	II. Business Report
8	I. 2014 Operation Results
10	II. 2015 Operation Plan Outline
12	III. Company Profile
13	I. History
13	II. Vision
13	III. Core Values
13	IV. Its Legal Relationship with its Current Customers
14	V. System
15	IV. Organization
16	I. Organization System
20	II. Information about Directors, Supervisors, President, Vice Presidents and Manager
24	V. Fulfillment of Corporate Social Responsibility
25	I. Boost Corporate Governance
26	II. Maintain Social Public Welfare
27	III. Develop Sustainable Environment
28	IV. Protect Customers' Interest and Right
30	V. Implement Care for Employees
32	VI. Enhance Information Disclosure and Others
33	VI. Fundraising Overview
34	I. Capital and shares
35	II. Financial debentures
35	III. Issuance of preferred shares
35	IV. Issuance of overseas depository receipts
35	V. Certificate of stock options for employees
35	VI. Merger or acquisition of other financial institutions
35	VII. Plan for capital investment and utilization

36	VII. Status of Operations
37	I. Scope of Business
39	(I) Mail Operations
42	(II) Savings Operation
45	(III) Remittance Operations
46	(IV) Postal Simple Life Insurance Operations
52	(V) Philately
54	(VI) Agential Services
56	(VII) Assets Operations
56	(VIII) Utilization of Postal Capital
58	II. Employee Information
59	III. Labor/Management Relations
60	IV. IT Equipment
62	VIII. Financial Overview
63	I. Financial Highlights
65	II. Condensed Balance Sheets and Income Statements for the Past 5 Years
67	III. Financial Analysis for the Past 5 Years
70	IX. Appendices
71	I. Stamps Issued in 2014
72	II. List of Envelopes, Postal Cards, Postage Stamps and Other Stamps Issued in 2014
72	III. Stamp Catalogue 2014