

IV Organization

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I. Organizational Structure

(I) Structure (Record Date: 2018/04/02)

The Company is under the command of the Ministry of Transportation and Communications and has an organizational structure as follows:

1. The board of directors comprises eleven to fifteen members. In accordance with the law and the Company's Articles of Incorporation, the board has the authority to make decisions for the Company's operations while the Secretariat of Board of Directors is in charge of all related administrative affairs.
2. Three supervisors are elected pursuant to the law and the Company's Articles of Incorporation to oversee the financial and business operations.
3. In conformity with the law, the Company's Articles of Incorporation, as well as decisions made by the board of directors, the president is appointed to oversee the Company's operations and supervise all staff and departments. Four vice presidents, two assistant president, and one chief secretary are assigned to assist the president. President's Office is set up with the chief secretary in charge. Multiple sections may further set up to meet the business needs.
4. The chief risk officer is responsible for overseeing risk management. The Office of Risk Management is set up with one director. Multiple sections may further set up to meet the business needs.
5. The chief compliance officer is responsible for overseeing the compliance to the law and other legal matters. Multiple sections may further set up to meet the business needs.
6. The auditor general is appointed by the board of directors. The Department of Auditing (right under the command of the board) is responsible for conducting the Company's audits and reporting to the board as well as supervisors on a regular basis.
7. The Strategic Planning Committee has one chairperson, a position that can be held concurrently by the president. The committee also consists of five vice chairpersons (one of whom works on a full-time basis) and several committee members.
8. The Company also sets up the Department of Mail Business and Operations, the Department of Philately, the Department of Savings and Remittances, the Department of Life Insurance, the Department of Property Operations, the Department of Capital Operations, the Department of Human Resources, the Department of Civil Service Ethics, the Department of Accounting, the Department of Information Management, the Department of Occupational Safety and Health, the Department of Public Affairs, Office of Electronic Commerce, and Postal Museum.
9. Nineteen post offices are designated as Responsibility Center Office to serve as administrative and supervisory bodies, each forming an operational team with their subordinating branch offices to meet the business needs.
10. To meet the demand for mail business operations, Taipei Mail Processing Center with high-performance automated mail processing systems is set up to integrate mail handling process and mail transportation nationwide.



(III) Structural Division and Its Adjustments

The current organizational structure is divided into administrative branch and business branch. The business branch is further sub-divided into self-management branch and agential service branch. As of the end of 2017, the total number of the offices reached 2,362. The administrative branch ran 21 offices, including the head office and 20 post offices. The business branch ran 2,341 offices, out of which 1,308 belonged to self-management sub-branch, including 1 mail processing center and 1,307 post office branches. The other 1,033 offices fell into the agential service sub-branch, including 579 post agencies and 454 stamp-sales agencies. There was a decrease of 28 offices (1.17%) in total, as compared to 2016.

Branches of Postal Services

Unit: Office

Types		2016	2017	Growth %	
Administrative Branch	Headquarters	1	1	0%	
	Post Offices	20	20	0%	
	Subtotal	21	21	0%	
Business Branch	Self-Management	Mail Processing Center	1	1	0%
		Post Office Branches	1,311	1,307	-0.31%
		Temporary Post Offices	0	0	0%
		Subtotal	1,312	1,308	-0.30%
	Agencies	Post Agencies	586	579	-1.19%
		Stamp-Sales	471	454	-3.61%
		Subtotal	1,057	1,033	-2.27%
Total		2,390	2,362	-1.17%	



Management Team (from left to right)

L. L. Chien, Chief Secretary; Y. K. Pan, Vice Chairperson, Strategic Planning Committee; K. H. Li, Vice President; J. T. Chiang, Vice President; S. J. Chen, President; C. H. Wei, Chairperson; Y. J. Wu, Vice President; R.C. Chou, Vice President; K. C. Yang, Auditor General; S.C. Lan, Assistant President; C. Y. Kuo, Assistant President

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II. Information about Board of Directors and Supervisors, President, Vice Presidents, Department Heads and Managers of Various Branches

(I) Information about Directors and Supervisors

2018/05/11

Title	Name	Education	Major Experience(s)	Date Elected
Director	C.H. Wei	Ph. D in Civil Engineering, University of Maryland	Director, National Cheng Kung University Smart City Transportation and Network Research Center; Jointly Appointed Professor, Research Center for Humanities and Social Sciences, National Cheng Kung University; Director, Department of Transportation, Tainan City Government	05.11.2018
Director	S. J. Chen	Department of Chinese Literature, National Chung Hsing University	Vice President and Chief Secretary, CHP	05.11.2015
Director	Y. K. Pan	Master in Finance, National Taiwan University	Assistant President, CHP; Concurrent Manager of Taipei Post Office; Chief Secretary, CHP	05.11.2018
Director	Y. C. Liu	Department of Land Economics, National Chung Hsing University	Deputy Section Chief, National Property Administration, Ministry of Finance; Section Chief, National Property Administration, Ministry of Finance	05.11.2018
Director	S. C. Chen	Master in Shipping and Transportation Management, National Kaohsiung University of Science and Technology	Director, Deputy Director, Chief Secretary, Customs Administration, Ministry of Finance, Kaohsiung Customs	05.11.2018
Director	M. R. Chen	Master in Law, Fu Jen Catholic University	Counselor and Chief Secretary, Mongolian & Tibetan Affairs Commission; Special Commissioner, Legal Affairs Committee, Executive Yuan	02.14.2017
Director	F. G. Chan	Institute of Economics, National Chengchi University	Special Commissioner, Deputy Director General, and Director General of Council for Economic Planning and Development	05.11.2015
Director	H. M. Tsai	Department of Economics, National Taiwan University	Research Fellow, Central Bank Economic Research Division; Section Chief, Central Bank Economic Research Division	05.11.2018
Director	M. R. Luo	Master for Eminent Public Administrators, Module for Financial Policies, National Cheng Chi University	Chief Accountant, Food and Drug Administration, Ministry of Health and Welfare; Chief Accountant, Banking Bureau of Financial Supervisory Commission	05.11.2018
Director	W. H. Chen	Ph. D in Management Science, State University of New York at Buffalo	Professor, Department of Business Administration, National Taiwan University; Founding Dean, College of Management, National Taiwan Normal University	05.11.2015
Director	M. F. Yan	Ph. D in Finance, ICMA Centre at Henley Business School, University of Reading	Director, Research Center of Finance Innovation & Investments, National Cheng Kung University; Principal Investigator, AI Smart Banking Lab of FinTech Research Center, funded by Higher Education Sprout Project, Ministry of Education	05.11.2018
Director	C. C. Tao	Ph. D, Technical University of Berlin	Director, Transportation and Logistics Research Center; Chair, Department of Transportation Management, Tamkang University	05.11.2018
Director	W. F. Wu	Department of Business Administration, Tatung College of Business	Director and Vice Chairman, CPWU; Chairman, Headquarters Branch, CPWU	05.11.2015
Director	W. C. Wu	Department of Chemical Engineering, 2-Year College affiliated with Nantai University of Science and Technology	4th Director, CPWU, Kaohsiung Division; 4th and 5th Deputy Director, CPWU	05.11.2018
Director	R. C. Lin	Department of Engineering, Yilan Vocational College	Vice-Chairman, Chunghwa Post Workers Union; Specialist, Delivery Unit, Shih Lin Branch Office	05.11.2018
Supervisor	Y. R. Chen	Master in Political Science, National Taiwan University	Counselor, Ministry of Transportation and Communications; Counselor, Taipei City Government	04.01.2018

Note: Said officers are all nationals of R. O. C.



Title	Name	Education	Major Experience(s)	Date Elected
Supervisor	M. Chen	Master in Applied Statistics, Fu Jen Catholic University	Director, Department of Statistics, Ministry of Health and Welfare	02.23.2017
Supervisor	R. W. Liu	PH. D. in International Business, National Taiwan University	Director, Statistics Office, Control Yuan; Special Commissioner, Senior Executive Officer, Section Manager, Directorate-General of Budget, Accounting, and Statistics, Executive Yuan, R.O.C.(Taiwan)	05.11.2018

(II) Information about President, Vice Presidents, Department Heads, and Managers of Various Branches

2018/04/03

Title	Name	Education	Major Experience(s)	Date Elected
President	S. J. Chen	Department of Chinese Literature, National Chung Hsing University	Vice President, Chunghwa Post Co., Ltd. (CHP)	05.11.2015
Vice President	Y. R. Wu	Master in Business Administration, Tatung Institute of Technology	Director, Department of Capital Operations, CHP	06.27.2012
Vice President	R. T. Chiang	Department of Law, National Taiwan University	Chief Secretary, CHP	07.16.2014
Vice President	R. C. Chou	Department of Journalism, Chinese Culture University	Vice Chairman, Strategic Planning Committee, CHP	05.29.2015
Vice President, CHP; Acting Director, Preparatory Office of the General Management Office of the Postal Service Logistics Park	K. H. Li	Department of Chemical Engineering, Tamkang University	Manager, Taipei Post Office.	03.23.2018
Auditor General	K. C. Yang	Department of Political Science, Tunghai University	Chief Secretary, CHP	01.16.2015
Acting Vice Chairperson, Strategic Planning Committee	Y. K. Pan	Master in Finance, National Taiwan University	Assistant President, CHP	01.16.2018
Assistant President, (Concurrent Manager of Taipei Post Office)	S. C. Lan	Department of Political Science, National Taiwan University	Chief Secretary, CHP	01.16.2018
Assistant President	C. Y. Kuo	Master in Law, Soochow University	Manager, Panchiao Post Office	03.29.2018
Chief Secretary	L. L. Chien	Master in International Business, Tamkang University	Director, Department of Philately	03.09.2018
Chief Risk Management Officer	P. H. Huang	Department of Accounting, National Chung Hsing University	Lead Auditor, Department of Auditing, CHP	07.06.2015
Chief Compliance Officer	C. A. Liao	Master in Accounting, National Chengchi University	Manager, Sanchung Post Office	07.16.2017
Director, Department of Mail Business and Operations	M. C. Hsueh	Master in Management, Ming Chuan University	Assistant Manager, Taipei Post Office	01.16.2016

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Title	Name	Education	Major Experience(s)	Date Elected
Director, Department of Philately	S. E. Kuo	Department of Law, National Chengchi University	Assistant Manager, Taipei Post Office	03.09.2018
Director, Department of Savings and Remittances	M. N. Chang	Executive Master in Business Administration, National Chengchi University	Auditor, Department of Auditing, CHP	03.29.2018
Director, Department of Life Insurance	H. E. Chiu	Master in Public Administration, Dominican University of California	Committee Member, Strategic Planning Committee, CHP	11.09.2015
Director, Department of Property Operations	L. L. Chou	Executive Master in Business Administration, National Tsing Hua University	Assistant Manager, Panchiao Post Office	07.16.2017
Director, Department of Capital Operations	C. C. Huang	Executive Master in Business Administration, National Chengchi University	Deputy Director, Department of Capital Operations, CHP	01.15.2016
Director, Department of Human Resources	S. C. Yang	Department of Business Administration, National Taiwan University	Committee Member, Strategic Planning Committee, CHP	08.30.2017
Director, Department of Public Affairs	K. F. Fang	Department of Public Administration, National Chung Hsing University	Senior Specialist, President's Office, CHP	01.18.2016
Director, Department of Civil Service Ethics	K. Y. Lu	Department of Accounting, Open Business College Affiliated with National Cheng Kung University	Deputy Director, Department of Civil Service Ethics, CHP	01.16.2018
Director, Department of Accounting	C. R. Wang	Department of Business, Providence University	Deputy Director, Department of Accounting, CHP	07.16.2014
Director, Department of Information Management	Y. K. Hsiao	Department of Political Science, National Taiwan University	Deputy Director, Department of Information Management, CHP	01.16.2016
Director, Department of Occupational Safety and Health	C. H. Ku	Department of International Trade, Open Business College Affiliated with National Taipei College of Business	Manager, Taoyuan Post Office	11.23.2016
Director, Postal Museum	S. T. Huang	Department of Business Administration, Soochow University	Senior Specialist, President's office, CHP	09.01.2017
Director, Office of Electronic Commerce	C. F. Lin	Department of Journalism, Shih Hsin School of Journalism	Section Chief, Cross border Logistics Section, Office of Electronic Commerce	08.30.2017
Manager, Panchiao Post Office	H. C. Huang	Department of Public Finance, National Chung Hsing University	Director, Department of Savings and Remittance, CHP	03.29.2018
Manager, Taoyuan Post Office	C. H. Chiu	Department of Law, National Chengchi University	Director, Department of Human Resources, CHP	11.23.2016
Manager, Taichung Post Office	W. C. Tsai	Master in Mechanical Engineering, National Taiwan University	Director, Department of Property Operations	07.16.2017
Manager, Tainan Post Office	C. H. Su	Master in Business Administration, National Sun Yat-sen University	Manager, Chiayi Post Office	09.19.2016
Manager, Kaohsiung Post Office	T. C. Kuo	Master in Risk Management and Insurance, National Kaohsiung First University of Science and Technology	Assistant Manager, Kaohsiung Post Office	01.07.2016



Title	Name	Education	Major Experience(s)	Date Elected
Manager, Keelung Post Office	L. C. Chang	Department of Law, National Chung Hsing University	Deputy Director, Department of Occupational Safety and Health, CHP	11.23.2016
Manager, Sanchung Post Office	S. F. Yang	Master in Management Science, Ming Chuan University	Assistant Manager, Taoyuan Post Office	07.16.2017
Manager, Hsinchu Post Office	C. H. Hsu	Master in Public Administration, National Chung Hsing University	Manager, Keelung Post Office	11.23.2016
Manager, Changhua Post Office	Y. C. Chang	Department of Business Administration, Tamkang University	Assistant Manager, Taichung Post Office	03.12.2018
Manager, Chiayi Post Office	T. P. Shih	Master of Science Program in Accounting and Information, National Chung Cheng University	Manager, Yunlin Post Office	09.19.2016
Manager, Yilan Post Office	S. C. Chiu	Department of Education, National Chengchi University	Assistant Manager, Keelung Post Office	01.16.2017
Manager, Miaoli Post Office	C. Y. Tseng	Department of Administration, Junior College of National Open University	Assistant Manager, Hsinchu Post Office	04.03.2018
Manager, Nantou Post Office	M. S. Li	Department of Law, Fu Jen Catholic University	Section Chief, Marketing Section, Taichung Post Office	07.16.2016
Manager, Yunlin Post Office	C. L. Wu	Department of Administration, Junior College of National Open University	Section Chief, Business Development Section, Department of Mail Business and Operations, CHP	09.19.2016
Manager, Pingtung Post Office	C. H. Chiu	Department of German Language and Culture, Soochow University	Auditor, Department of Auditing at Tainan, CHP	03.09.2018
Manager, Hualien Post Office	H. Y. Kuo	Department of Business Administration, National Cheng Kung University	Section Chief, Business Section, Kaohsiung Post Office	07.14.2017
Manager, Taitung Post Office	R. K. Yu	Department of Business Administration, Open Business College Affiliated with National Taipei College of Business	Manager, Hualien Post Office	07.14.2017
Manager, Penghu Post Office	C. C. Chen	Department of Navigation, Kaohsiung Marine College	Section Chief, Operations Section, Kaohsiung Post Office	09.29.2017
Director, Taipei Mail Processing Center	C. H. Chen	Department of Law, National Taiwan University	Assistant Manager, Taipei Post Office	03.12.2018

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