



## IV

### **Corporate Governance**

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President, Vice Presidents, Department Heads and  
Managers of Various Branches



## I. Organizational Structure

### (I) Structure

The Company is under the command of the Ministry of Transportation and Communications and has an organizational structure as follows:

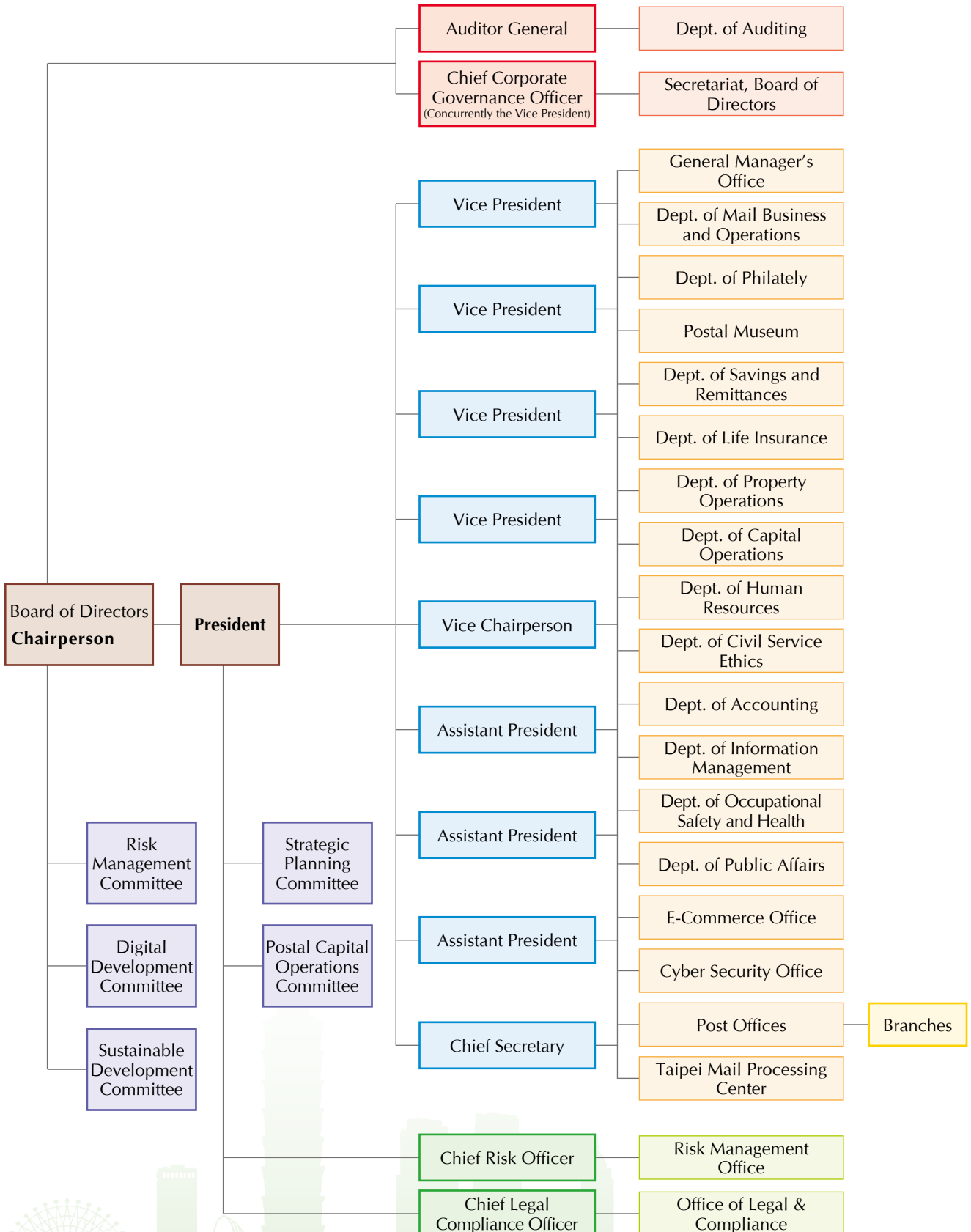
1. The board of directors comprises eleven to fifteen members. In accordance with the law and the Company's Articles of Incorporation, the board has the authority to make decisions for the Company's operations while the Secretariat of Board of Directors is established to take charge of all related administrative affairs.
2. Three supervisors are elected pursuant to the law and the Company's Articles of Incorporation to oversee the financial and business operations.
3. In conformity with the law, the Company's Articles of Incorporation, as well as decisions made by the board of directors, the president is appointed to oversee the Company's operations and supervise all staff and departments. Four vice presidents, three assistant presidents, and one chief secretary are assigned to assist the president. President's Office is set up, and to meet the business needs, multiple sections may further set up.
4. The chief risk officer is responsible for overseeing risk management. The Office of Risk Management is set up with one director. Multiple sections may further set up to meet the business needs.
5. The chief legal compliance officer is responsible for overseeing the compliance to the law and other legal matters. The Office of Legal and Compliance is set up with one director. Multiple sections may further set up to meet the business needs.
6. The corporate governance officer is the top executive responsible for matters related to corporate governance.
7. The auditor general, appointed by the Board of Directors, is responsible for conducting the Company's audits and is required to report to the Board as well as Supervisors on a regular basis. To help conduct the auditing operations, the Department of Auditing (right under the command of the Board), headed by a Director and supervised by the auditor general, is also established.
8. The Strategic Planning Committee has one chairperson, a position that can be held concurrently by the president. The committee also consists of five vice chairpersons (one of whom works on a full-time basis) and several committee members.
9. The Postal Capital Operations Committee serves as the corporation's dedicated unit for effectively utilizing postal capital. Composed of 9 to 13 members. One of the members serves as the convener, concurrently served by the president.
10. The Risk Management Committee is responsible for overseeing risk management operating mechanisms, led by the chairperson, and composed of additional committee members.
11. The Digital Development Committee serves as the corporation's dedicated unit for advancing data and digital technology development, led by the chairperson, the president, and 5 senior executives.
12. The Sustainable Development Committee serves as the corporation's dedicated unit for decision-making and promotion of sustainable development, led by the chairperson, the president as the vice chairman, and composed of additional committee members.
13. The Company also sets up the Department of Mail Business and Operations, the Department of Philately, the Department of Savings and Remittances, the Department of Life Insurance, the Department of Property Operations, the Department of Capital Operations, the Department of Human Resources, the Department of Civil Service Ethics, the Department of Accounting, the Department of Information Management, the Department of Occupational Safety and Health, the Department of Public Affairs, Postal Museum, the E-Commerce Office, and the Cyber Security Office.
14. Nineteen post offices are designated as Responsibility Center Office to serve as administrative and supervisory bodies, each forming an operational team with their subordinating branch offices to meet the business needs.
15. To meet the demand for mail business operations, a mail processing center is established in Taipei to coordinate mail processing operations and mail delivery network through a high-performance automatic system.



## IV. Corporate Governance

### (II) Organization Chart

Record Date: 2023/11/22





The Management Team (from left: Chief Secretary C.F. Tsai, Assistant President W.J. Wang, Auditor General H.C. Huang, Vice President S.C. Lan, Vice President S.C. Yang, President J.T. Chiang, Chairperson H.M. Wu, Vice President C.L. Chen, Vice President H.L. Wu, Vice Chairperson of the Strategic Planning Committee W.C. Tsai, Assistant President T.L. Chen, Assistant President Y.H. Chien)

### (III) Structural Division and Its Adjustments

The current organizational structure is divided into administrative branch and business branch. The business branch is further sub-divided into self-management branch and agential service branch. As of the end of 2023, the total number of the offices reached 2,027. The administrative branch ran 20 offices, including the head office and 19 post offices. The business branch ran 2,007 offices, out of which 1,297 belonged to self-management sub-branch, including 1 mail processing center and 1,296 post office branches. The other 710 offices fell into the agential service sub-branch, including 439 post agencies and 271 stamp-sales agencies.

#### Branches of Postal Services

Unit: Office

Types		2022	2023	Growth %
Administrative Branch	Headquarters	1	1	0%
	Post Offices	19	19	0%
	Subtotal	20	20	0%
Business Branch	Mail Processing Center	1	1	0%
	Self-Management			
	Post Office Branches	1,298	1,296	-0.15%
	Temporary Post Offices	0	0	0%
	Subtotal	1,299	1,297	-0.15%
Agencies	Post Agencies	466	439	-5.79%
	Stamp-Sales	303	271	-10.56%
	Subtotal	769	710	-7.67%
Total		2,088	2,027	-2.92%



## IV. Corporate Governance

### II. Information about Board of Directors, Supervisors, President, Vice Presidents, Department Heads and Managers of Various Branches

#### (I) Information about Directors and Supervisors

As of 2024.03.31

Title	Name	Education	Major Experience(s)	Date Elected
Director	H. M. Wu	Ph. D in Marine Environment and Engineering, National Sun Yat-sen University	Minister, Ministry of Transportation and Communications, Executive Yuan, R.O.C.; Chairperson, Taiwan International Ports Corporation, Ltd.; Minister without Portfolio and concurrently Commissioner, Public Construction Commission, Executive Yuan, R.O.C.; Deputy Mayor, Kaohsiung City Government	2021.07.01
Director	J. T. Chiang	Department of Law, National Taiwan University	Vice President and Chief Secretary, CHP; Manager of Taichung, Taoyuan Post Office, and Assistant Manager of Changhua Post Office	2021.07.01
Director	S. C. Su	Master in American Studies, Tamkang University	Director, Kaohsiung Customs and Keelung Customs, Customs Administration, Ministry of Finance; Deputy Director, Taichung Customs, Taipei Customs and Keelung Customs, Customs Administration, Ministry of Finance	2021.07.01
Director	F. G. Chan	Institute of Economics, National Chengchi University	Senior Executive Officer, Deputy Director, Director, Department of Sectoral Planning, Council for Economic Planning and Development, Executive Yuan	2021.07.01
Director	Y. Y. Lin	Studied in Graduate Institute of Social Welfare, National Chung Cheng University	Deputy Mayor, Taichung City Government; Executive Director, Hondao Senior Citizen's Welfare Foundation; Executive Secretary, Old Five Old Foundation; Secretary-General, Taiwan NPO Self-Regulation Alliance; Secretary-General, Taiwan Alliance of Care Cooperatives	2021.07.01
Director	C. W. Wu	Department of Chemical Engineering, Two-Year Junior College Division, Affiliated with Southern Taiwan University of Science and Technology	4th and 6th Director, CPWU, Kaohsiung Division; 4th and 5th Deputy Director, CPWU	2021.07.01
Director	H. R. Luo	National Open University	Deputy Secretary-general, CPWU; Director, Department of Social Affairs, CPWU; Assistant Clerk, Public Service Center, Taipei Post Office, Counter Clerk, Taipei Nanyang Post Office	2021.07.01
Director	C. M. Liu	Department of Labor and Human Resources, Chinese Culture University	Chairperson, Institute of Labor, Occupational Safety and Health, Ministry of Labor; Director-general, Occupational Safety and Health Administration, Ministry of Labor; Supervisory Technician, Counselor, Director, Ministry of Labor; Office Director and Department Director, Council of Labor Affairs, Executive Yuan	2023.03.13
Director	S. C. Chen	Department of Biological Science and Technology, Meiho University	5th-6th Director, CPWU Pingtung Division; Section Chief, Marketing and Development Section, Assistant, Personnel Office, Pingtung Post Office.	2023.04.13
Director	C. L. Chang	Department of Civil and Construction Engineering, National Taiwan Institute of Technology; Master in Engineering Management, Asian Institute of Technology; PhD. in Civil and Construction Engineering Management, National Taiwan University of Science and Technology	Engineering Superintendent and Executive Secretary of Major Construction Supervision, Ministry of Transportation and Communications; Engineering Superintendent and Executive Secretary of Transportation Mobilization Committee; Ministry of Transportation and Communications; Deputy Magistrate, Hualien County; Chief Engineer, Taoyuan International Airport Corporation Ltd., Ministry of Transportation and Communications; Confidential Secretary of the Magistrate, Technical Specialist of Construction Bureau, Director of the Public Works Bureau, Hualien County Government; Engineer and Assistant Engineer, Ret-Ser Engineering Agency, Veterans Affairs Commission	2024.01.01
Director	H. H. Huang	PhD. in Transportation and Logistics Management, National Chiao Tung University	Deputy Director, Chief Secretary, Institute of Transportation, Ministry of Transportation and Communications; Committee Member, Regional Planning Committee, Ministry of the Interior	2024.01.01
Director	C. H. Chen	Department of Land Economics, National Chung Hsing University	Deputy Director, Senior Specialist, Section Chief, National Property Administration, Ministry of Finance	2024.01.08
Director	P. W. Chen	Ph.D., Institute of Finance, National Taiwan University	Assistant Manager, Section Chief, Commissioner, Department of the Economic Research, Central Bank of the Republic of China	2024.01.17
Director	K. N. Chen	Master of Eminent Public Administrator, National Chengchi University; Department of Accounting, National Chengchi University	Director, Accounting Office, Civil Aviation Administration, Ministry of Transportation and Communications; Director, Accounting Office, Tourism Administration, Ministry of Transportation and Communications; Section Chief, Accounting Department, Ministry of Transportation and Communications	2024.02.01
Supervisor	R. W. Liu	Ph. D. in International Business, National Taiwan University	Director, Statistics Office, Control Yuan; Senior Executive Officer, Senior Specialist, Section Chief, Directorate-General of Budget, Accounting, and Statistics, Executive Yuan	2021.07.01
Supervisor	N. H. Pan	Master in Statistics, National Chung Hsing University	Deputy Director, Department of Census, Directorate-General of Budget, Accounting and Statistics, Executive Yuan, Director, Department of Statistics, Ministry of Education	2023.03.21
Supervisor	H. L. Keng	Master in Department of Public Administration and Policy, National Taipei University	Section Chief, Department of Transportation, Environment and Natural Resources, Executive Yuan	2024.01.01

Note: Said officers are all nationals of R.O.C.



## (II) Information about President, Vice Presidents, Department Heads, and Managers of Various Branches

As of 2024. 05.09

Title	Name	Education	Major Experience (s)	Date Assuming Current Post
President	J. T. Chiang	Department of Law, National Taiwan University	Vice President, Chunghwa Post Co., Ltd. (CHP)	2019.05.17
Vice President	C. L. Chen	Master in Business Administration, University of California	Director, Department of Savings and Remittances	2021.08.12
Vice President	S. C. Yang	Department of Business Administration, National Taiwan University	Chief Secretary, CHP	2023.09.14
Vice President	H. L. Wu	Master in Business Administration, Dayeh University	Manager, Taipei Post Office	2023.09.04
Vice President	S. C. Lan	Department of Political Science, National Taiwan University	Assistant President, CHP	2024.01.30
Assistant President	T. L. Chen	Master in Management Science, National Chiao Tung University; Master in Law, Soochow University	Director, Department of Savings and Remittances	2023.03.15
Assistant President	W. R. Wang	Department of Law, National Taiwan University	Director, Department of Mail Business and Operations	2023.11.21
Assistant President	Y. H. Chien	Department of Economics, Soochow University	Director, Department of Life Insurance	2024.01.30
Vice Chairperson, Strategic Planning Committee, CHP	W. C. Tsai	Master in Mechanical Engineering, National Taiwan University	Manager, Taoyuan Post Office	2019.09.24
Auditor General	H. C. Huang	Department of Public Finance, National Chung Hsing University	Manager, Banqiao Post Office	2020.05.21
Chief Secretary	C. F. Tsai	Executive Master of Business Administration, National Chengchi University	Manager, Taoyuan Post Office	2023.09.14
Chief Legal Compliance Officer	H. H. Yang	Master in Law, University of Auckland, New Zealand	Senior Executive Officer, President's Office, CHP	2019.07.16
Chief Risk Officer	L. C. Cheng	Master in Accounting, Department of Accounting, National Taipei University	Director Auditor, Department of Auditing, CHP	2024.01.16
Director, Department of Auditing	M. Y. Huang	Master in Law, Soochow University	Director Auditor, Keelung Branch of Department of Auditing, CHP	2023.01.06
Director, Department of Mail Business and Operation	W. R. Wang	Department of Law, National Taiwan University	Committee Member, Strategic Planning Committee, CHP	2021.08.12
Director, Department of Savings and Remittances	L. L. Yao	Department of Chinese Literature, National Chengchi University	Senior Executive Officer, President's Office, CHP	2023.03.25
Director, Department of Life Insurance	P. H. Hsu	Department of Business Administration, National Open University	Senior Executive Officer, President's Office, CHP	2024.05.02
Director, Department of Philately	L. H. Cheng	Department of Business Administration, National Chung Hsing University	Deputy Director, Department of Philately, CHP	2018.10.29
Director, Department of Property Operations, CHP; acted by W. C. Tsai, Vice Chairperson, Strategic Planning Committee, CHP	W. C. Tsai	Master in Mechanical Engineering, National Taiwan University	Manager, Taoyuan Post Office	2024. 03.18
Director, Department of Capital Operations	W. W. Lu	Master in Management Science, National Chiao Tung University	Deputy Director, Department of Capital Operations, CHP	2021.01.16
Director, Department of Information Management	C. F. Chen	Department of Business Administration, Feng Chia University	Deputy Director, Department of Information Management	2022.01.21
Director, Department of Public Affairs	H. L. Hsu	Department of Administration, Junior Supplementary College of National Open University	Senior Executive Officer, President's Office, CHP	2024.01.16
Director, Department of Human Resources	M. H. Chiang	Department of Law, National Taiwan University	Director, Department of Auditing, CHP	2023.04.27
Director, Department of Civil Service Ethics	H. C. Lu	Department of Business Education, National Open University	Assistant Manager, Banqiao Post Office	2024.02.01
Director, Department of Accounting	C. R. Wang	Department of Commerce, Providence University	Director, Postal Museum, CHP	2020.11.24
Director, Department of Occupational Safety and Health	A. R. Yeh	Department of Administration, Supplementary Open Junior College For Public Administration National Chengchi University	Manager, Kaohsiung Post Office	2024.01.16



## IV. Corporate Governance

Title	Name	Education	Major Experience (s)	Date Assuming Current Post
Director, Postal Museum	L. M. Tseng	Department of Economics, National Taiwan University	Committee Member, Strategic Planning Committee, CHP	2020.11.24
Director, Office of Legal and Compliance	H. F. Tang	Department of Law, Chinese Culture University	Section Chief, Legal Section of Office of Legal and Compliance, CHP	2019.10.01
Director, Office of Risk Management	L. C. Hsueh	Master in Economics, National Taiwan University	Section Chief, Risk Management and Control Section, Office of Risk Management, CHP	2024.02.01
Director, E-Commerce Office	W. H. Liu	Department of Business, National Open University	Section Chief, E- Commerce Section, E-Commerce Office, CHP	2021.06.25
Director, Cyber Security Office	S. S. Sha	Master in Management Science, National Chiao Tung University	Assistant Manager, Banqiao Post Office	2021.07.13
Director, Secretariat of Board of Directors	H. Y. Huang	Department of International Business, Tamkang University	Senior Executive Officer, President's Office, CHP	2022.08.01
Manager, Taipei Post Office	L. C. Huang	Master in College of Administration, National Chiayi University	Manager, Tainan Post Office	2023.09.14
Manager, Banqiao Post Office	C. N. Cheng	Master of Public Administration, National Chengchi University	Director, Department of Human Resources, CHP	2023.01.16
Manager, Taoyuan Post Office	C. F. Kang	Executive Master of Business Administration, National Chengchi University	Director, Department of Philately	2023.09.14
Manager, Taichung Post Office	H. T. Chen	Department of Law, Fu Jen Catholic University	Assistant Manager, Taichung Post Office	2021.05.12
Manager, Tainan Post Office	Y. C. Li	Taichung City Lizen High School	Assistant Manager, Kaohsiung Post Office	2023.09.14
Manager, Kaohsiung Post Office	L. Y. Liang	Master in Financial Management, CTBC Business School	Assistant Manager, Kaohsiung Post Office	2022.07.16
Manager, Keelung Post Office	C. F. Chou	Department of Accounting, Fu Jen Catholic University	Deputy Director, Department of Occupational Safety and Health	2021.08.12
Manager, Sanchong Post Office	Y. C. Yen	Department of Administration, Junior College of National Open University	Manager, Yilan Post Office	2021.08.12
Manager, Hsinchu Post Office	Y. H. Yeh	Master in Management, Yuan Ze University	Assistant Manager, Taoyuan Post Office	2023.01.16
Manager, Changhua Post Office	R. H. Li	Department of Electrical Engineering, Kaohsiung University of Science and Technology	Assistant Manager, Kaohsiung Post Office	2021.01.16
Manager, Chiayi Post Office	C. L. Chang	Department of Social Science, National Open University	Deputy Director, Department of Mail Business and Operations, CHP	2023.01.16
Manager, Miaoli Post Office	P. H. Guo	Department of International Business, National Taichung University of Science and Technology	Section Chief, Planning and Marketing Section, Taichung Post Office	2024.01.16
Manager, Nantou Post Office	C. L. Huang	Department of English Language, Literature and Linguistics, Providence University	Section Chief, Planning and Marketing Section, Taichung Post Office	2022.01.17
Manager, Yunlin Post Office	S. Y. Hsu	Department of Business Administration, National Yunlin University of Science and Technology	Assistant Manager, Yunlin Post Office	2023.09.14
Manager, Pingtung Post Office	H. R. Hsu	Master in Management, National Chiayi University	Section Chief, Mail Business Section, Kaohsiung Post Office	2023.07.17
Manager, Yilan Post Office	R. Wang	Executive Master of Business Administration, National Taiwan Normal University	Section Chief, Electronic Mail Section, Taipei Post Office	2024.01.16
Manager, Hualien Post Office	C. P. Tu	Executive Master of Business Administration, National Pingtung University of Science and Technology	Assistant Manager, Hualien Post Office	2021.08.12
Manager, Taitung Post Office	H. Y. Feng	Department of Accounting, Feng Chia University	Section Chief, Business Section, Kaohsiung Post Office	2024.01.16
Manager, Penghu Post Office	C. H. Wu	Master in Business Management, Tatung University	Section Chief, Planning and Marketing Section, Chiayi Post Office	2023.09.07
Director, Taipei Mail Processing Center	H. C. Lin	Department of Tourism Business, Tamsui Institute of Business Administration	Deputy Director, Taipei Mail Processing Center	2019.09.24

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