



IV | **Organization**

15 I. Organizational Structure

17 II. Information about Board of Directors and Supervisors, President, Vice Presidents, Department Heads and Managers of Various Branches



I. Organizational Structure

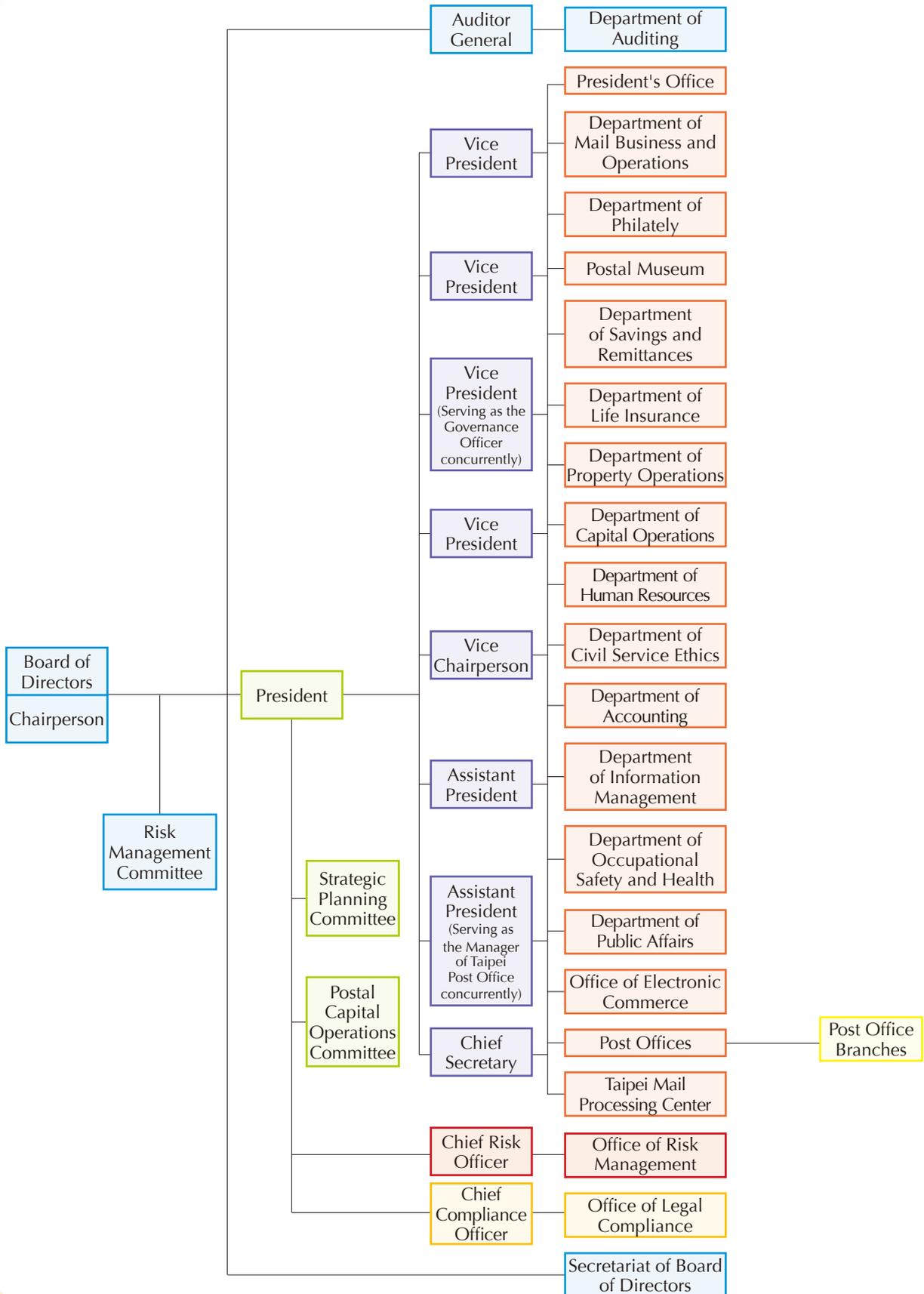
(I) Structure

The Company is under the command of the Ministry of Transportation and Communications and has an organizational structure as follows:

1. The board of directors comprises eleven to fifteen members. In accordance with the law and the Company's Articles of Incorporation, the board has the authority to make decisions for the Company's operations while the Secretariat of Board of Directors is established to take charge of all related administrative affairs.
2. Three supervisors are elected pursuant to the law and the Company's Articles of Incorporation to oversee the financial and business operations.
3. In conformity with the law, the Company's Articles of Incorporation, as well as decisions made by the board of directors, the president is appointed to oversee the Company's operations and supervise all staff and departments. Four vice presidents, two assistant presidents, and one chief secretary are assigned to assist the president. President's Office is set up, and to meet the business needs, multiple sections may further set up.
4. The chief risk officer is responsible for overseeing risk management. The Office of Risk Management is set up with one director. Multiple sections may further set up to meet the business needs.
5. The chief compliance officer is responsible for overseeing the compliance to the law and other legal matters. Multiple sections may further set up to meet the business needs.
6. The governance officer is the top executive responsible for matters related to corporate governance.
7. The auditor general is appointed by the board of directors. The Department of Auditing (right under the command of the board) is responsible for conducting the Company's audits and reporting to the board as well as supervisors on a regular basis.
8. The Strategic Planning Committee has one chairperson, a position that can be held concurrently by the president. The committee also consists of five vice chairpersons (one of whom works on a full-time basis) and several committee members.
9. The Company also sets up the Department of Mail Business and Operations, the Department of Philately, the Department of Savings and Remittances, the Department of Life Insurance, the Department of Property Operations, the Department of Capital Operations, the Department of Human Resources, the Department of Civil Service Ethics, the Department of Accounting, the Department of Information Management, the Department of Occupational Safety and Health, the Department of Public Affairs, Postal Museum, and Office of Electronic Commerce.
10. Nineteen post offices are designated as Responsibility Center Office to serve as administrative and supervisory bodies, each forming an operational team with their subordinating branch offices to meet the business needs.
11. To meet the demand for mail business operations, a mail processing center is established in Taipei to coordinate mail processing operations and mail delivery network through a high-performance automatic system.

(II) Organization Chart

Record Date: 2021/01/16





(III) Structural Division and Its Adjustments

The current organizational structure is divided into administrative branch and business branch. The business branch is further sub-divided into self-management branch and agential service branch. As of the end of 2020, the total number of the offices reached 2,180. The administrative branch ran 20 offices, including the head office and 19 post offices. The business branch ran 2,160 offices, out of which 1,301 belonged to self-management sub-branch, including 1 mail processing center and 1,300 post office branches. The other 859 offices fell into the agential service sub-branch, including 514 post agencies and 345 stamp-sales agencies.

Branches of Postal Services

Unit: Office

Types		2019	2020	Growth %
Administrative Branch	Head quarters	1	1	0%
	Post Offices	19	19	0%
	Subtotal	20	20	0%
Business Branch	Mail Processing Center	1	1	0%
	Self-Management			
	Post Office Branches	1,298	1,300	0.15%
	Temporary Post Offices	0	0	0%
	Subtotal	1,299	1,301	0.15%
Agencies	Post Agencies	542	514	-5.17%
	Stamp-Sales	389	345	-11.31%
	Subtotal	931	859	-7.73%
	Total	2,250	2,180	-3.11%

II. Information about Board of Directors and Supervisors, President, Vice Presidents, Department Heads and Managers of Various Branches

(I) Information about Directors and Supervisors

2021/06/30

Title	Name	Education	Major Experience(s)	Date Elected
Director	H. M. Wu	Ph. D in Marine Environment and Engineering, National Sun Yat-sen University	Minister, Ministry of Transportation and Communications, Executive Yuan, R.O.C.; Chairman, Taiwan International Ports Corporation, Ltd.; Minister without Portfolio and Minister of the Public Construction Commission, Executive Yuan, R.O.C.; Deputy Mayor, Kaohsiung City Government.	2019.06.28
Director	J. T. Chiang	Department of Law, National Taiwan University	Vice President and Chief Secretary, CHP; Manager of Taichung, Taoyuan Post Office, and Assistant Manager of Changhua Post Office	2019.05.17
Director	Y. C. Liu	Department of Land Economic, National Chung Hsing University.	Deputy Director; Section Chief, National Property Administration, Ministry of Finance	2018.05.11
Director	F. G. Chan	Institute of Economics, National Chengchi University	Special Commissioner, Deputy Director General, and Director General of Council for Economic Planning and Development, Executive Yuan	2015.05.11
Director	M. R. Chen	Master in Law, Fu Jen Catholic University	Counselor and Concurrent Chief Secretary, Mongolian & Tibetan Affairs Commission; Special Commissioner, Legal Affairs Committee, Executive Yuan	2017.02.14
Director	H. M. Tsai	Department of Economics, National Taiwan University	Research Fellow, Section Chief, Economic Research Division, Central Bank	2018.05.11
Director	Y. T. Chen	Master in Shipping and Transportation Management, National Taiwan Ocean University	Section Chief of Customs Services; Chief Secretary of Customs Administration, Ministry of Finance; Director, Taichung Customs and Taipei Customs, Customs Administration, Ministry of Finance	2020.04.13
Director	M. R. Luo	Master for Eminent Public Administrators, Module for Financial Policies, National Cheng Chi University	Chief Accountant, Food and Drug Administration, Ministry of Health and Welfare; Chief Accountant, Banking Bureau of Financial Supervisory Commission	2018.05.11

Title	Name	Education	Major Experience(s)	Date Elected
Director	Y. C. Lu	Ph. D in Economics, University of Missouri; Department of Agricultural Economics, National Taiwan University	Executive Director, Global Research & Industry Alliance, Feng Chia University; Director, Economic Development Bureau, Taichung City Government; Research Fellow, Director, Deputy Director, Project Director, Taiwan Institute of Economic Research; President, Taichung Meat Market Co., Ltd.; Director, Taiwan Water Corporation; Director, Taichung BRT Co., Ltd	2019.04.08
Director	Y. Y. Lin	Studied in Graduate Institute of Social Welfare, National Chung Cheng University.	Deputy Mayor, Taichung City Government; Executive Director, Hondao Senior Citizen's Welfare Foundation; Executive Secretary, Old Five Old Foundation.	2019.04.08
Director	C. C. Tao	Ph. D, Technical University of Berlin	Director, Transportation and Logistics Research Center; Chair, Department of Transportation Management, Tamkang University	2018.05.11
Director	Y. H. Chan	National Open University	3rd – 6th Director, CPWU Taichung Division; 2nd Deputy Director, CPWU Taichung Division; 1st Director of Secretariat, CPWU Taichung Division; Section Chief, Welfare Section, CPWU Central Taiwan	2019.04.22
Director	C. W. Wu	Department of Chemical Engineering, 2-Year College affiliated with Nantai University of Science and Technology	4th and 6th Director, CPWU, Kaohsiung Division; 4th and 5th Deputy Director, CPWU	2018.05.11
Director	R. C. Lin	Department of Engineering, Yilan Vocational College	Deputy Secretary- general, CPWU; Specialist, Shilin Delivery Subsection	2018.05.11
Supervisor	Y. R. Chen	Master in Political Science, National Taiwan University	Counselor, Ministry of Transportation and Communications; Counselor, Taipei City Government	2018.04.01
Supervisor	M. Chen	Master in Applied Statistics, Fu Jen Catholic University	Director, Department of Statistics, Ministry of Health and Welfare	2017.02.23
Supervisor	R. W. Liu	PH. D. in International Business, National Taiwan University	Director, Statistics Office, Control Yuan; Special Commissioner, Senior Executive Officer, Section Chief, Directorate-General of Budget, Accounting, and Statistics, Executive Yuan	2018.05.11

Note: Said officers are all nationals of R.O.C.

(II) Information about President, Vice Presidents, Department Heads, and Managers of Various Branches

Title	Name	Education	Major Experience(s)	Date Elected
President	J. T. Chiang	Department of Law, National Taiwan University	Vice President, Chunghwa Post Co., Ltd. (CHP)	2019.05.17
Vice President	C. Y. Kuo	Master in Law, Soochow University	Assistant President, CHP	2019.09.16
Vice President	Y. K. Pan	Master in Finance, National Taiwan University	Auditor General, CHP	2020.05.21
Vice President, Concurrently the Corporate Governance Officer	L. L. Chien	Master in International Business, Tamkang University	Chief Secretary, CHP	2021.01.08
Assistant President	S. C. Lan	Department of Political Science, National Taiwan University	Chief Secretary, CHP	2018.01.16
Assistant President, (Concurrent Manager of Taipei Post Office)	H. E. Chiu	Department of Public Administration, Dominican University of California	Manager, Kaohsiung Post Office	2021.01.08
Deputy Commissioner, Strategic Planning Committee, CHP	W. C. Tsai	Master in Mechanical Engineering, National Taiwan University	Manager, Taoyuan Post Office	2019.09.24
Auditor General	H. C. Huang	Department of Public Finance, National Chung Hsing University	Manager, Banqiao Post Office	2020.05.21
Chief Secretary	C. H. Chiu	Department of Law, National Chengchi University	Manager, Taichung Post Office	2021.01.08
Director, Department of Mail Business	C. H. Chen	Department of Law, National Taiwan University	Director, Taipei Mail Processing Center	2019.09.24



Title	Name	Education	Major Experience(s)	Date Elected
Director, Department of Philately	Y. T. Chen	Supplementary Open Junior College For Public Administration, National Chengchi University	Deputy Director, Department of Philately, CHP	2018.10.29
Director, Department of Savings and Remittances	C. L. Chen	Master in Business Administration, San Diego State University, USA	Commissioner, CHP	2019.07.16
Director, Department of Life Insurance	Y. H. Chien	Department of Economics, Soochow University	Director, Department of Occupational Safety and Health, CHP	2019.09.23
Director, Department of Property Operations	S. M. Hsieh	Ph. D in Electrical Engineering, National Chung Hsing University	Director of Operations, Department of Property Operations, CHP	2019.08.23
Director, Department of Capital Operations	W. W. Lu	Master in Management Science, National Chiao Tung University	Deputy Director, Department of Capital Operations, CHP	2021.01.16
Director, Department of Human Resources	C. N. Cheng	Master in Public Administration, National Chengchi University	Assistant Manager, Tainan Post Office	2020.07.29
Director, Department of Public Affairs	S. E. Kuo	Department of law, National Chengchi University	Director, Department of Philately, CHP	2018.09.05
Department of Civil Service Ethics	L. L. Chou	Master in Business Administration, National Tsing Hua University	Director, Department of Property Operations, CHP	2019.07.25
Director, Department of Accounting	C. R. Wang	Department of Commerce, Providence University	Director, Postal Museum, CHP	2020.11.24
Director, Department of Information Management	H. Y. Cheng	Department of Business Administration, Fu Jen Catholic University	Deputy Director, Department of Information Management, CHP	2018.09.03
Director, Department of Occupational Safety and Health	M. N. Chang	Executive Master of Business Administration, National Chengchi University	Director, Postal Museum, CHP	2019.09.23
Chief Risk Management Officer, concurrently Director of Risk Management Office	C. A. Liao	Master in Accounting, National Chengchi University	Chief Compliance Officer, CHP	2019.07.16
Chief Compliance Officer	H. H. Yang	Master in Law, University of Auckland, New Zealand	Commissioner, CHP	2019.07.16
Director, Legal and Compliance Office	H. F. Tang	Department of Law, Chinese Culture University	Section Chief, Occupational Safety and Health Section (General Affairs Section) Taipei Post Office	2019.10.01
Section Chief, Electronic Commerce Section, Acting Director, Office of Electronic Commerce	W. H. Liu	Department of Business, National Open University	Section Chief, Electronic Commerce Section, Office of Electronic Commerce CHP	2020.10.16
Director, Postal Museum	M. L. Tseng	Department of Economics, National Taiwan University	Committee Member, Strategic Planning Committee CHP	2020.11.24
Director, Secretariat of the board of directors	J.F. Kang	Executive master of business administration, National Chengchi University	Secretary (class1) to the chairperson's office	2019.07.16
Manager, Banqiao Post Office	S. C. Yang	Department of Business Administration, National Taiwan University	Director, Department of Human Resources, CHP	2020.05.21
Manager, Taoyuan Post Office	M. C. Hsueh	Master in Management, Ming Chuan University	Director, Department of Mail Business and Operations, CHP	2019.09.24
Manager, Taichung Post Office	H. T. Chen	Department of Law, Fu Jen Catholic University	Assistant Manager, Taichung Post Office	2021.05.12
Manager, Tainan Post Office	L. C. Huang	Master in College of Administration, National Chiayi University	Manager, Sanchong Post Office	2019.07.16
Manager, Kaohsiung Post Office	H. L. Wu	Master in Business Administration, Dayeh University	Manager, Chiayi Post Office	2020.01.15
Manager, Keelung Post Office	C. F. Tsai	Executive Master of Business Administration, National Chengchi University	Commissioner, CHP	2020.07.16
Manager, Sanchong Post Office	W. R. Wang	Department of Law, National Taiwan University	Assistant Manager, Taichung Post Office	2019.07.16
Manager, Hsinchu Post Office	C. Y. Tseng	Department of Administration, Junior College of National Open University	Manager, Miaoli Post Office	2020.01.16
Manager, Changhua Post Office	R. H. Li	Department of Electrical Engineering, Provincial Kaohsiung Institute of Technology	Assistant Manager, Kaohsiung Post Office	2021.01.16

IV

Organization

Title	Name	Education	Major Experience(s)	Date Elected
Manager, Chiayi Post Office	L. H. Peng	Department of International Business, Soochow University	Assistant Manager, Taoyuan Post Office	2020.01.15
Manager, Miaoli Post Office	R. L. Fu	Department of English Language and Literature, Fu Jen Catholic University	Assistant Manager, Hsinchu Post Office	2021.05.12
Manager, Nantou Post Office	Y. C. Wang	Department of Business Administration, Tunghai University	Section Chief, Marketing Section, Department of Life Insurance, CHP	2019.08.05
Manager, Yunlin Post Office	S. C. Wu	Department of Textile Engineering, Oriental Institute of Technology	Section Chief, Occupational Safety and Health Section (General Affairs Section), Taichung Post Office	2020.01.16
Manager, Pingtung Post Office	L. M. Chen	Supplementary Open Junior College For Public Administration, National Chengchi University	Director, Kaohsiung Mail Processing Center, Kaohsiung Post Office	2021.01.18
Manager, Yilan Post Office	Y. T. Yen	Department of Administration, Junior College of National Open University	Section Chief, Operations Section, Department of Mail Business, CHP	2020.08.03
Manager, Hualien Post Office	Y. C. Chen	Department of Public Policy and Management, Shih Hsin University	Section Chief, Mail Business Section, Banqiao Post Office	2020.03.17
Manager, Taitung Post Office	C. H. Hsu	Department of Business Administration, Tamsui Institute of Business Administration	Section Chief, Planning and Marketing Section, Kaohsiung Post Office	2019.07.16
Manager, Penghu Post Office	H. R. Hsu	Master in Management, National Chiayi University	Section Chief, Business Section, Chiayi Post Office	2021.01.18
Director, Taipei Mail Processing Center	H. C. Lin	Department of Tourism Business, Tamsui Institute of Business Administration	Deputy Director, Taipei Mail Processing Center	2019.09.24

Note: Said officers are all nationals of R.O.C.