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Management Team (From left to right)

C. Y. Kuo, Vice President; K. H. Li, Vice President; Y. R. Wu, Vice President; H. M. Wu, Chairperson; R. T. Chiang, President; R. C. Chou, Vice President; Y. K. Pang, Auditor General; L. L. Chien, Chief Secretary

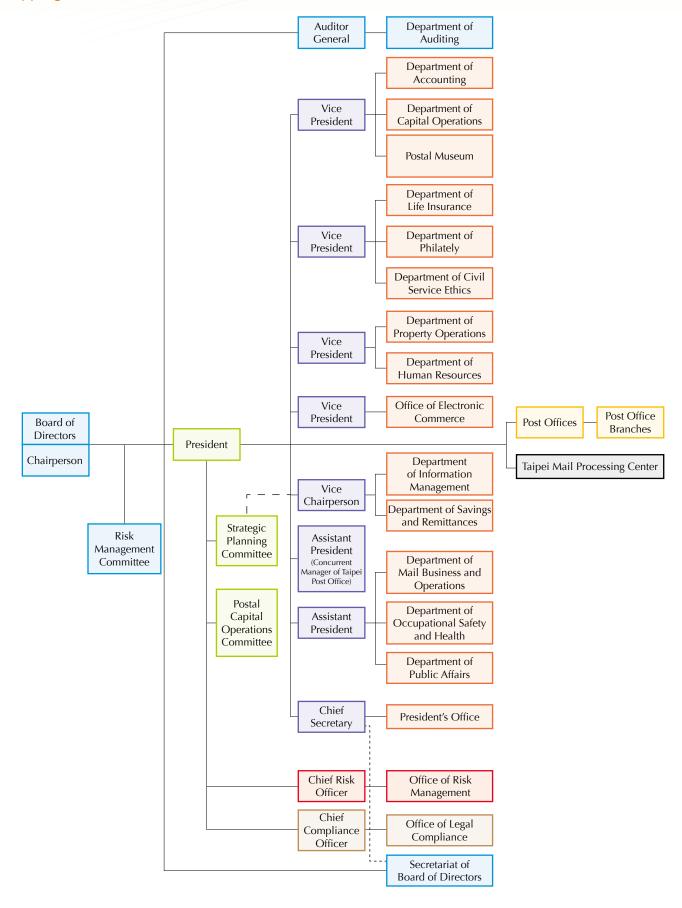
## I. Organizational Structure

### (I) Structure (Record Date: 2019/01/16)

The Company is under the command of the Ministry of Transportation and Communications and has an organizational structure as follows:

- The board of directors comprises eleven to fifteen members. In accordance with the law and the Company's Articles of Incorporation, the board has the authority to make decisions for the Company's operations while the Secretariat of Board of Directors is in charge of all related administrative affairs.
- 2. Three supervisors are elected pursuant to the law and the Company's Articles of Incorporation to oversee the financial and business operations.
- 3. In conformity with the law, the Company's Articles of Incorporation, as well as decisions made by the board of directors, the president is appointed to oversee the Company's operations and supervise all staff and departments. Four vice presidents, two assistant presidents, and one chief secretary are assigned to assist the president. President's Office is set up with the chief secretary in charge. Multiple sections may further set up to meet the business needs.
- 4. The chief risk officer is responsible for overseeing risk management. The Office of Risk Management is set up with one director. Multiple sections may further set up to meet the business needs.
- 5. The chief compliance officer is responsible for overseeing the compliance to the law and other legal matters. Multiple sections may further set up to meet the business needs.
- 6. The auditor general is appointed by the board of directors. The Department of Auditing (right under the command of the board) is responsible for conducting the Company's audits and reporting to the board as well as supervisors on a regular basis.
- 7. The Strategic Planning Committee has one chairperson, a position that can be held concurrently by the president. The committee also consists of five vice chairpersons (one of whom works on a full-time basis) and several committee members.
- 8. The Company also sets up the Department of Mail Business and Operations, the Department of Philately, the Department of Savings and Remittances, the Department of Life Insurance, the Department of Property Operations, the Department of Capital Operations, the Department of Human Resources, the Department of Civil Service Ethics, the Department of Accounting, the Department of Information Management, the Department of Occupational Safety and Health, the Department of Public Affairs, Office of Electronic Commerce, and Postal Museum.
- 9. Nineteen post offices are designated as the Responsibility Center Office to serve as administrative and supervisory bodies, each forming an operational team with their subordinating branch offices to meet the business needs.
- 10. To meet the demand for mail business operations, Taipei mail processing center is established to coordinate mail processing operations, mail delivery network, as well as mail routes. In addition, the mail processing center utilizes a high-performance automatic system to process the mail.

### (II) Organization Chart (Record Date: 2019/01/16)



### (III) Structural Division and Its Adjustments

The current organizational structure is divided into administrative branch and business branch. The business branch is further sub-divided into self-management branch and agential service branch. As of the end of 2018, the total number of the offices reached 2,297, a decrease of 65 offices (2.75%), as compared to 2017. The administrative branch ran 20 offices, including the head office and 19 post offices. The business branch ran 2,277 offices, out of which 1,299 belonged to self-management sub-branch, including 1 mail processing center and 1,298 branch offices. The other 978 offices fell into the agential service sub-branch, including 566 postal agencies and 412 stamp-sales agencies.

#### **Branches of Postal Services**

Unit: Office

Types			2018	Growth %
Administrative Branch		1	1	0%
		20	19	-5%
		21	20	-4.76%
Self-Management	Mail Processing Center	1	1	0%
	Branch Offices	1,307	1,298	-0.69%
	Temporary Post Offices	0	0	0%
	Subtotal	1,308	1,299	-0.69%
Agencies	Postal Agencies	579	566	-2.25%
	Stamp-Sales	454	412	-9.25%
	Subtotal	1,033	978	-5.32%
Total			2,297	-2.75%
	ve Branch Self-Management Agencies	Headquarters Post Offices Subtotal Mail Processing Center Branch Offices Temporary Post Offices Subtotal Postal Agencies Agencies Stamp-Sales Subtotal	ve Branch         Headquarters         1           ve Branch         Post Offices         20           Subtotal         21           Mail Processing Center         1           Branch Offices         1,307           Temporary Post Offices         0           Subtotal         1,308           Postal Agencies         579           Agencies         Stamp-Sales         454           Subtotal         1,033	ve Branch       Headquarters       1       1         Post Offices       20       19         Subtotal       21       20         Mail Processing Center       1       1         Branch Offices       1,307       1,298         Temporary Post Offices       0       0         Subtotal       1,308       1,299         Postal Agencies       579       566         Agencies       Stamp-Sales       454       412         Subtotal       1,033       978



# II. Information about Board of Directors and Supervisors, President, Vice Presidents, Department Heads and Managers of Various Branches

## (I) Information about Directors and Supervisors

2019/06/28

Title	Name	Education	Major Experience(s)	2019/06/28  Date Elected
Director	H. M. Wu	Ph. D in Marine Environment and Engineering, National Sun Yat-sen University	Minister, Ministry of Transportation and Communications, Executive Yuan, R.O.C.; Chairperson, Taiwan International Ports Corporation, Ltd.; Minister without Portfolio and Minister of Public Construction Commission, Executive Yuan, R.O.C.; Deputy Mayor, Kaohsiung City Government	2019.06.28
Director	R. T. Chiang	Department of Law, National Taiwan University	Vice President and Chief Secretary, CHP; Manager of Taichung Post Office, Taoyuan Post Office, and Assistant Manager of Changhua Post Office	2019.05.17
Director	Y. Y. Lin	Studied in Graduate Institute of Social Welfare, National Chung Cheng University.	Deputy Mayor, Taichung City Government; Executive Director, Hondao Senior Citizen's Welfare Foundation; Executive Secretary, Old Five Old Foundation	2019.04.08
Director	Y. C. Liu	Department of Land Economics, National Chung Hsing University	Deputy Director; Section Chief, National Property Administration, Ministry of Finance	2018.05.11
Director	S. C. Chen	Master in Shipping and Transportation Management, National Kaohsiung University of Science and Technology	Director, Kaohsiung Customs; Deputy Director, Chief Secretary, Customs Administration, Ministry of Finance	2018.05.11
Director	M. R. Chen	Master in Law, Fu Jen Catholic University	Counselor and Concurrent Chief Secretary, Mongolian & Tibetan Affairs Commission; Special Commissioner, Legal Affairs Committee, Executive Yuan	2017.02.14
Director	F. G. Chan	Institute of Economics, National Chengchi University	Special Commissioner, Deputy Director General, and Director General of Council for Economic Planning and Development Executive Yuan	2015.05.11
Director	H. M. Tsai	Department of Economics, National Taiwan University	Research Fellow; Section Chief, Economic Research Department, Central Bank	2018.05.11
Director	M. R. Luo	Master for Eminent Public Administrators, Module for Financial Policies, National Cheng Chi University	Chief Accountant, Food and Drug Administration, Ministry of Health and Welfare; Chief Accountant, Banking Bureau of Financial Supervisory Commission	2018.05.11
Director	Y. C. Lu	Ph. D in Economics, University of Missouri; Department of Agricultural Economics, National Taiwan University	Director, Economic Development Bureau, Taichung City Government; Research Fellow, Director, Deputy Director, Project Director, Taiwan Institute of Economic Research; President, Taichung Meat Market Co., Ltd.; Director, Taiwan Water Corporation; Director, Taichung BRT Co., Ltd.	2019.04.08
Director	M. F. Yan	Ph. D in Finance, ICMA Centre at Henley Business School, University of Reading	Director, Research Center of Finance Innovation & Investments, National Cheng Kung University; Principal Investigator, AI Smart Banking Lab of FinTech Research Center, funded by Higher Education Sprout Project, Ministry of Education	2018.05.11
Director	C. C. Tao	Ph. D, Technical University of Berlin	Director, Transportation and Logistics Research Center; Chair, Department of Transportation Management, Tamkang University	2018.05.11
Director	Y. H. Chan	National Open University	Director, CPWU Taichung Division for the 3rd – 6th terms; Deputy Director, CPWU Taichung Division for the 2nd term; Director of Secretariat, CPWU Taichung Division for the 1st term; Section Chief, Welfare Section, CPWU Central Taiwan	2019.04.22
Director	C. W. Wu	Department of Chemical Engineering, 2-Year College affiliated with Nantai University of Science and Technology	Director, CPWU, Kaohsiung Division for the 4th term; Deputy Director, CPWU for the 4th and 5th terms	2018.05.11
Director	R. C. Lin	Department of Engineering, Yilan Vocational College	Deputy Secretary-general, CPWU; Specialist, Delivery Unit, Shih Lin Branch Office	2018.05.11
Supervisor	Y. R. Chen	Master in Political Science, National Taiwan University	Counselor, Ministry of Transportation and Communications; Counselor, Taipei City Government	2018.04.01
Supervisor	M. Chen	Master in Applied Statistics, Fu Jen Catholic University	Director, Department of Statistics, Ministry of Health and Welfare	2017.02.23
Supervisor	R. W. Liu	PH. D. in International Business, National Taiwan University	Director, Statistics Office, Control Yuan; Special Commissioner, Senior Executive Officer, Section Manager, Directorate-General of Budget, Accounting, and Statistics, Executive Yuan, R.O.C.(Taiwan)	2018.05.11

Note: Said officers are all nationals of R.O.C.

## (II) Information about President, Vice Presidents, Department Heads, and Managers of Various Branches

2019/06/06

Title	Name	Education	Major Experience(s)	Date Elected
President	R. T. Chiang	Department of Law, National Taiwan University	Vice President, Chunghwa Post Co., Ltd. (CHP)	2019.05.17
Vice President	Y. R. Wu	Master in Business Administration, Tatung Institute of Technology	Director, Department of Capital Operations, CHP	2012.06.27
Vice President	R. C. Chou	Department of Journalism, Chinese Culture University	Vice Chairman, Strategic Planning Committee, CHP	2015.05.29
Vice President, CHP; Concurrently Acting Director, Preparatory Office of the General Management Office of the Postal Service Logistics Park	K. H. Li	Department of Chemical Engineering, Tamkang University	Assistant Manager, CHP	2018.03.23
Assistant President	C. Y. Kuo	Master in Law, Soochow University	Manager, Banqiao Post Office	2018.03.29
Assistant President, (Concurrent Manager of Taipei Post Office)	S. C. Lan	Department of Political Science, National Taiwan University	Chief Secretary, CHP	2018.01.16
Auditor General	Y. K. Pan	Master in Finance, National Taiwan University	Deputy Commissioner, Strategic Planning Committee, CHP	2019.06.04
Chief Secretary	L. L. Chien	Master in International Business, Tamkang University	Director, Department of Philately	2018.03.09
Director, Department of Mail Business	M. C. Hsueh	Master in Management, Ming Chuan University	Assistant Manager, Taipei Post Office	2016.01.16
Director, Department of Philately	Y. T. Chen	Supplementary Open Junior College For Public Administration, National Chengchi University	Deputy Director, Department of Philately	2018.10.29
Director, Department of Savings and Remittances	M. N. Chang	Executive Master in Business Administration, National Chengchi University	Lead Auditor, Department of Auditing, CHP	2018.03.29
Director, Department of Life Insurance	S. F. Yang	Master in Institute of Management Science, Ming Chuan University	Manager, Sanchung Post Office	2018.09.10
Director, Department of Property Operations	L. L. Chou	Executive Master in Business Administration, National Tsing Hua University	Assistant Manager, Banqiao Post Office	2017.07.16
Director, Department of Capital Operations	C. C. Huang	Executive Master in Business Administration, National Chengchi University	Deputy Director, Department of Capital Operations, CHP	2016.01.15
Director, Department of Human Resources	S. C. Yang	Department of Business Administration, National Taiwan University	Committee Member, Strategic Planning Committee, CHP	2017.08.30
Director, Department of Public Affairs	S. E. Kuo	Department of Law, National Chengchi University	Director, Department of Philately	2018.09.05
Director, Department of Accounting	C. R. Wang	Department of Business, Providence University	Deputy Director, Department of Accounting, CHP	2014.07.16
Director, Department of Information Management	H. Y. Cheng	Department of Business Administration, Fu Jen Catholic University	Deputy Director, Department of Information Management	2018.09.03
Director, Department of Occupational Safety and Health	Y. H. Chien	Department of Economics, Soochow University	Assistant Manager, Banqiao Post Office	2018.11.07
Chief Risk Management Officer	P. H. Huang	Department of Accounting, National Chung Hsing University	Lead Auditor, Department of Auditing, CHP	2015.07.06
Chief Compliance Officer	C. A. Liao	Master in Accounting, National Chengchi University	Manager, Sanchung Post Office	2017.07.16
Director, Office of Electronic Commerce	C. F. Lin	Department of Journalism, Shih Hsin School of Journalism	Section Chief, Cross border Logistics Section, Office of Electronic Commerce	2017.08.30
Director, Postal Museum	S. T. Huang	Department of Business Administration, Soochow University	Senior Specialist, President's Office, CHP	2017.09.01
Manager, Banqiao Post Office	H. C. Huang	Department of Public Finance, National Chung Hsing University	Director, Department of Savings and Remittances, CHP	2018.03.29

Title	Name	Education	Major Experience(s)	Date Elected
Manager, Taoyuan Post Office	W. C. Tsai	Master in Mechanical Engineering, National Taiwan University	Manager, Taichung Post Office	2019.01.15
Manager, Taichung Post Office	C. H. Chiu	Department of Law, National Chengchi University	Manager, Taoyuan Post Office	2019.01.15
Manager, Tainan Post Office	C. H. Su	Master in Business Administration, National Sun Yat-sen University	Manager, Tainan Post Office	2018.01.01
Manager, Kaohsiung Post Office	H. E. Chiu	Department of Public Administration, Dominican University of California	Director, Department of Life Insurance	2018.07.16
Manager, Keelung Post Office	L. C. Chang	Department of Law, National Chung Hsing University	Deputy Director, Department of Occupational Safety and Health, CHP	2016.11.23
Manager, Sanchung Post Office	L. C. Huang	Master in College of Administration, National Chiayi University	Assistant Manager, Kaohsiung Post Office	2018.09.10
Manager, Hsinchu Post Office	C. H. Hsu	Master in Public Administration, National Chung Hsing University	Manager, Keelung Post Office	2016.11.23
Manager, Changhua Post Office	Y. C. Chang	Department of Business Administration, Tamkang University	Assistant Manager, Taichung Post Office	2018.03.12
Manager, Chiayi Post Office	H. L. Wu	Master in Business Administration, Dayeh University	Assistant Manager, Tainan Post Office	2019.01.16
Manager, Miaoli Post Office	C. Y. Tseng	Department of Administration, Junior College of National Open University	Assistant Manager, Hsinchu Post Office	2018.04.03
Manager, Nantou Post Office	L. M. Chen	Master in Accounting, National Changhua University of Education	Section Chief, Operation Management Section, Department of Mail Business and Operations, CHP	2018.11.16
Manager, Yunlin Post Office	C. L. Wu	Department of Administration, Junior College of National Open University	Section Chief, Business Development Section, Department of Mail Business and Operations, CHP	2016.09.19
Manager, Pingtung Post Office	C. H. Chiu	Department of German Language and Culture, Soochow University	Auditor, Department of Auditing at Tainan, CHP	2018.03.09
Manager, Yilan Post Office	K. F. Chou	Master in Management Science, Tamkang University	Assistant Manager, Sanchung Post Office	2018.07.03
Manager, Hualien Post Office	S. H. Chang	Master in Management Science, Tamkang University	Section Chief, Marketing Planning Section, Taipei Post Office	2019.01.16
Manager, Taitung Post Office	R. K. Yu	Department of Business Administration, Open Business College Affiliated with National Taipei College of Business	Manager, Hualien Post Office	2017.07.14
Manager, Penghu Post Office	A. R. Yeh	Supplementary Open Junior College For Public Administration, National Chengchi University	Assistant Manager, Penghu Post Office	2019.01.16
Director, Taipei Mail Processing Center	C. H. Chen	Department of Law, National Taiwan University	Assistant Manager, Taipei Post Office	2018.03.12

Note: Said officers are all nationals of R.O.C.